



Local shops, sustainable drops

How the city of Leuven empowers local businesses while talking sustainable city logistics

Marij Lambert Project leader City Logistics - City of Leuven





A smart grid for sustainable city logistics

- Smart data & technology:
 - Data collection: who delivers what when
 - Data-driven digital platforms for efficiency gain
- Smart governance:

- Policy control: hard & soft measures as digital business rules are applied to every delivery
- Smart stakeholders:
 - dialogue, engagement and cocreation
 - Behavioural change
- = a "smart grid" for selecting and developing city logistics projects while empowering local businesses







City logistics in Leuven

• Facts and figures



Source: 2023, REBEL, VUB/Mobilise, The New Drive, MOW

Vehicle kilometers

- 30.000 km/week
- In inner city and ringroad

100K inhabitants + 50K students



Source: 2023, REBEL, Digital Platform for City Logistics





Deliveries

- 11.000 deliveries/week
- In inner city and ringroad



Heatmap retail, hospitality and catering in Leuven Source: 2023, REBEL, Digital Platform for City Logistics



The New Drive, MOW

Source: 2023, REBEL, VUB/Mobilise,



Km/week per vehicle type

Source: 2023, REBEL, VUB/Mobilise, The New Drive, MOW

leuven

- heavy trucks: slower electrification because of tipping point TCO
- alternative solutions needed to save mileage
- => 10 city logistics projects in Leuven (research, pilots, implemented solutions)





Smart grid applied to 2 integrated projects







We.deliver/wij.leveren



- For centrally organized, consolidated
- first mile delivery
- of e-commerce parcels
- from local webshops
- Community of **80 local shops** since go live 2022
- 2 logistic service providers
 - including EV and cargobikes
 - Including dense network of parcel lockers on public domain
- Objective
 - promoting the local webshops
 - unburdening by central organization of distribution
 - Sustainable first mile:
 - Parcels for local customers are not needlessly transported to national distribution centers
 - Parcels are collected and delivered zero emission and consolidated in Leuven area









We.deliver/wij.leveren



Smart gouvernance Centrally organised logistics, including contracts and selection of LSP's

Smart

Behavioural change: hands on introduction of sustainable, professional distribution in community of 80 shopkeepers + end consumers Unburdening & efficiency gain for local businesses

Smart data & technology

Distribution platform linking demand and supply



GREEN-LOG

- Building a Logistics-as-a-Service (LaaS) platform for we.deliver
 - For data-driven optimization of deliveries
 - Linking **demand** (for shipment) and **supply** (TMS)
 - Sender and/or receiver can set delivery preferences
 - The LaaS gives delivery options + cost
 - A dynamic pricing model determines the cost of delivery and nudges towards most efficient/sustainable delivery
 - Price is based on the cost of transportation + external cost + compliance level with policy measures
 - Flemish living lab: Ghent, Mechelen, Leuven (VIL and University of Antwerp







www.greenlog-project.eu



GREEN-LOG

Smart gouvernance Allows policy control through business rules influencing dynamic pricing: who can deliver what, how and where?

Smart stakeholders Behavioural change: **shopkeepers and end consumers** are nudged towards most efficient/sustainable option + build knowledge on external cost of deliveries **LSP's** get insight on delivery cost and optimisation

Smart data & technology

Datadriven optimisation of planned delivery rounds: more business opportunities per kilometer, better fill rate, better price, more volume, less extra kilometers Unburdening & efficiency gain for local businesses







Lessons learned

- We.need.volume
- Dialogue, cocreation and cooperation





Thank you for your attention!







For information:

Marij Lambert Marij.lambert@leuven.be

@POLISnetwork

in <u>POLIS Network</u>

o polis.network

@polisvideo