



SOFT LAW REGULATORY FRAMEWORK & A BROAD ANALYSIS OF MaaS BENEFITS for a MaaS COMMUNITY IN TURIN AND PIEDMONT

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Memorandum of Understanding

Signed in 2021 to **define a common vision** towards the development of a **MaaS ecosystem** in Turin and Piedmont

by















WHY CREATING A MAAS COMMUNITY?

To empower a MaaS paradigm it's necessary to build a Community around it, who cooperate and work together towards shared goals, through an "Open Enabling Platform".

P.A., define a set of rules for each member with a cooperative approach, and thanks to the platform facilitates relations among mobility actors, MSP and other MaaS platforms.

WHO IS PART OF THE COMMUNITY?

Users | Mobility Service Providers | MaaS Operators | MaaS Enabler/P.A.













WHAT KIND OF RULES?

Flexible rules that guide members' behavior, accompany the Community's growth and are progressively customized.

Adopt the **minimum rules necessary** for the acceleration of the community to reduce entry barriers and overcoming market failures.

Towards a MaaS Community



Towards a MaaS Community

PRINCIPLES GUIDING THE COMMUNITY

USER CENTRIC

Free to choose
Best fare available
Easy and fast access
Customer support

FAIRNESS

Open access
Transparency
Non-discrimination

SHARING

Data & services
Commercial offers
Standardization
Reciprocity

SOCIAL SCOPE

- Sustainability and accessibility
- Social cohesion and inclusivity
 - *Job opportunities

COMPETITIVE

Open market
Discourage monopoly
Obligations to prevent distort
competition.





First initiative in Italy for a constructive dialogue between Public and Private sector about the governance of a MaaS ecosystem

Piedmont autorithies opened a

PUBLIC CONSULTATION for 3 months

(July-October 2023)





13 feedback from international stakeholders

See you by the end of 2023 with Guidelines 2.0



MaaS expertise

5T LEADER IN MAAS FIELD

We are the **first in-house company** to have developed two MaaS pilots led by **public governance**

We are the **leaders** of the #TTS4MaaS Working Group, a team commissioned by TTS Italia to explore MaaS services in Italy

Last but not least, we are the **coordinators** of the MaaS Alliance
Working Group Users&Rules





A BROAD ANALYSIS

MaaS benefits

"Mobility Voucher" project – a great success story!

Individual freedom must be compared with collective freedom and sustainability

Several variables intersect when we talk about MaaS

100 users who travel an average of 14km per day in 1 year

260k gasoline cars & 130k diesel cars on the road in Turin





Use of space

v*person





0,2-02,25 m²



0,2 m²



0,12 m²





Pic Credit: Claudio Schwarz, Unsplash



WILL MAAS SOLVE EVERYTHING?

WILL IT LEAD TO LESS PRIVATE CAR MOBILITY?

We believe it is a valuable aid to broaden our views and stimulate change toward new habits





Let's talk!

Gloria Tarantino



Carlotta Gasparini



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