

URBANISM NEXT EUROPE 2021



Ministerie van Infrastructuur
en Waterstaat

■ The future of public transport in the era of emerging modes

Pooled on-demand
services

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We need collective transport – EVs and AVs cannot solve all mobility problems.





But traditional public transport is inflexible,
with fixed schedules and routes...





... and it is not always the right size.



What about introducing a service which is collective, has flexible times and routes, and tailors its size to the demand needs?

Pooled on-demand services





- > Are we willing to share rides?
- > Are pooled on-demand services being used as complements or substitutes of PT?
- > How to integrate pooled on-demand services with PT?



Are we willing to share rides?

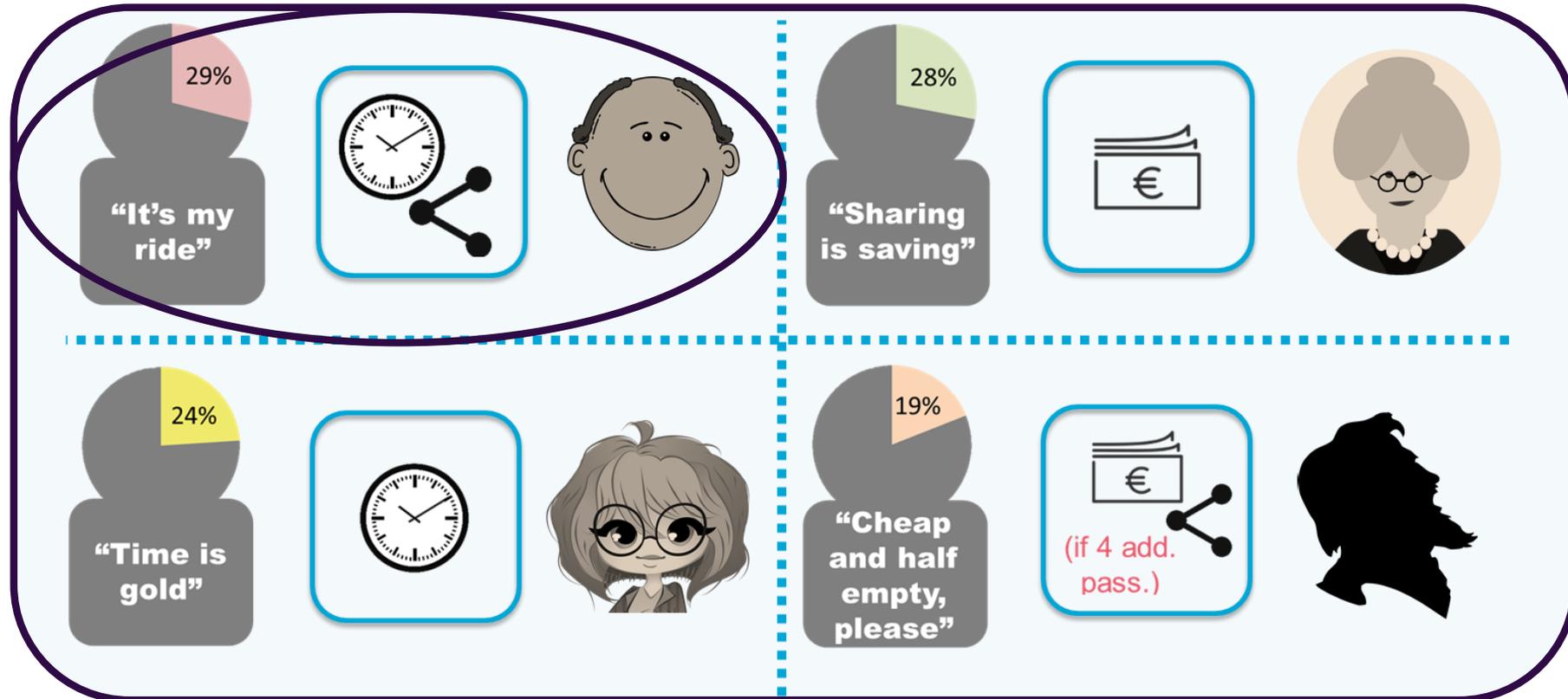


Q: How many on-demand users request pooled rides over the individual ones? (provided that the provider offer both)

$\sim 20\%$. (Gehrke et al., 2018)
Pooled on-demand rides also amount to
 $\sim 20\%$ of the rides. (Chen et al., 2018; Uber, 2018)



Yet less than 1/3 of urban individuals have strong preferences against sharing their on-demand rides (NL)



(Alonso-González et al., 2020)

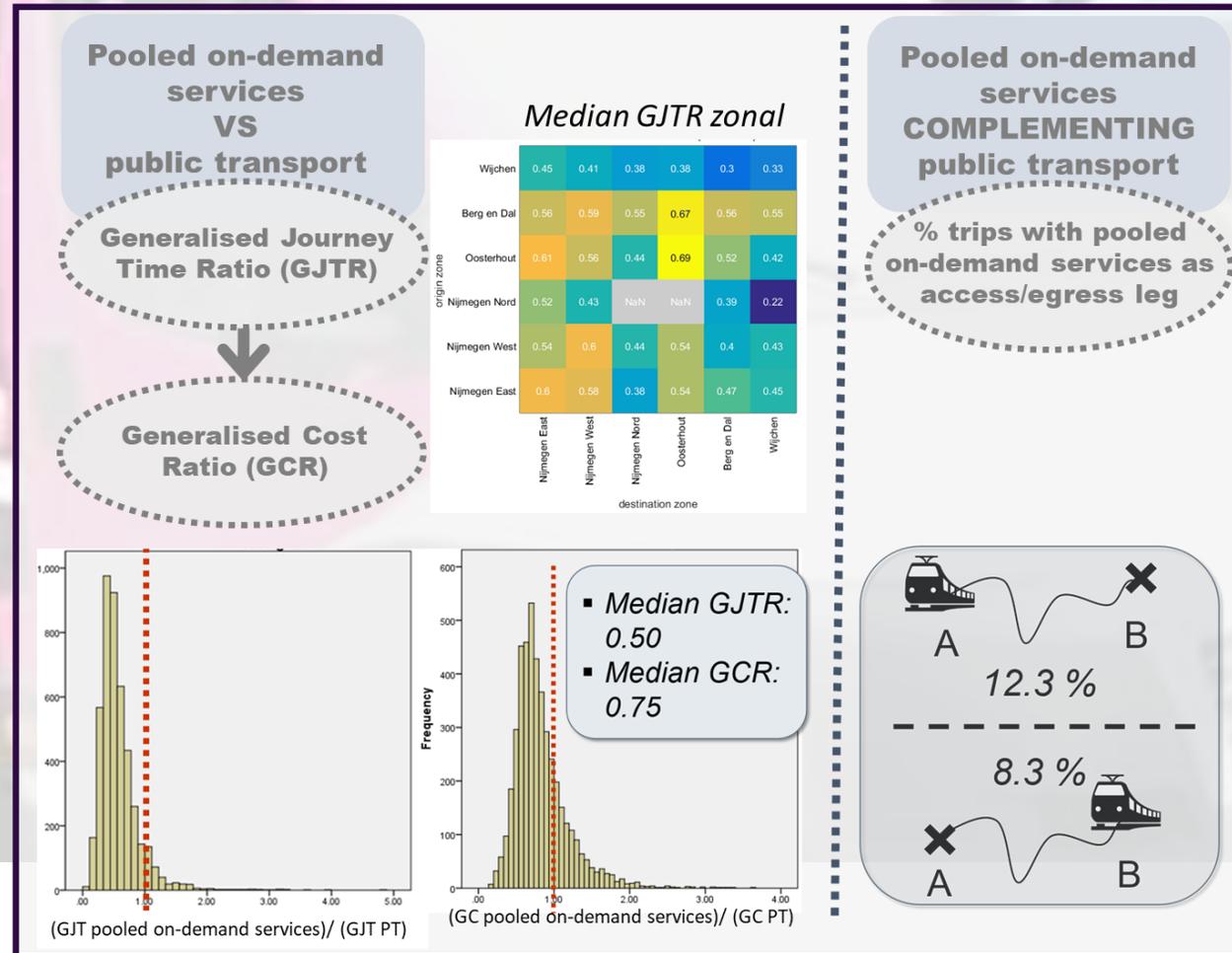
Time-cost trade-offs are key to individuals' choice!



Are pooled on-demand services being used
as complements or substitutes of PT?



Additional studies are necessary, but the case of BrengFlex shows important increases in accessibility and suggests a stronger complementary relationship

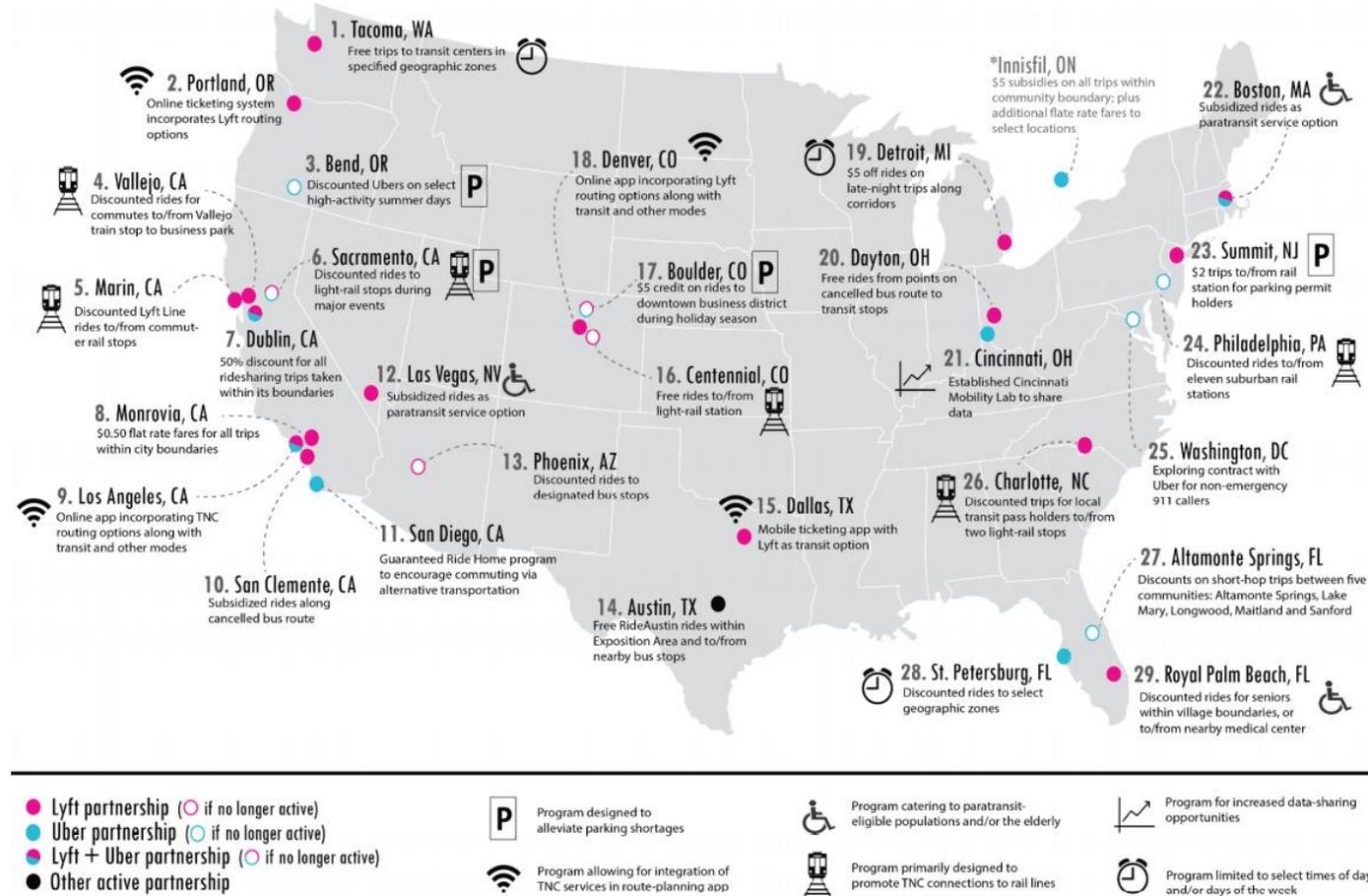




How to integrate pooled on-demand services with PT?



In the USA, the focus is on partnerships between PT and TNCs.



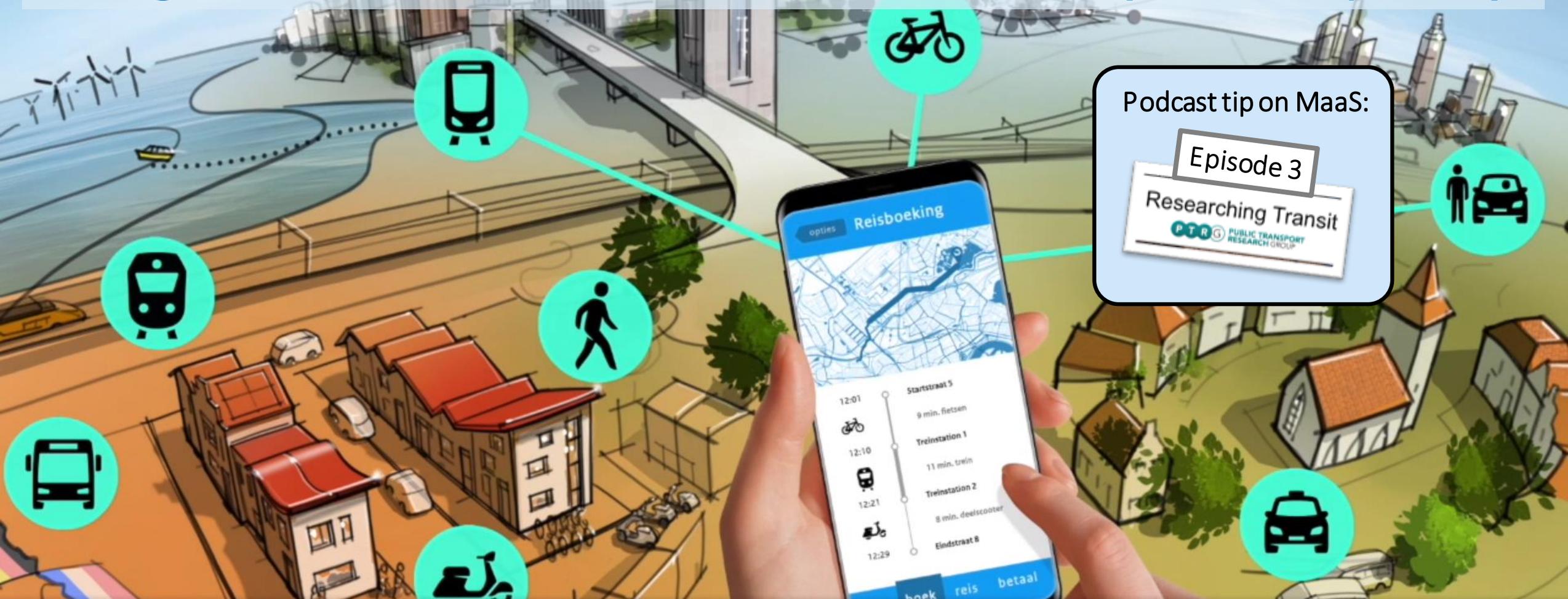
5 partnership categories

1. Encouraging connections between ridesharing & transit service and/or fill in the gaps ;
2. Smartphone apps to combine ridesharing and transit;
3. Mitigating parking shortages and/or forestall investments in parking lots;
4. Promote mobility for seniors & those with impairments;
5. Specialty programs that indirectly promote transit use.

(Schwieterman et al., 2018)



In Europe, the focus is on MaaS, which focuses on the integration between all available modes (NL → 7 pilots).





Somewhat different approaches between US and NL but same reality:

- › Integration does not come without its challenges.
- › Data can be an important instrument to understand the impact of pooled on-demand services (and other modes) on public transport – e.g., Mobility Data Specification (MDS).
- › Pooled on-demand services should be evaluated integrated with the other existing alternatives (and not as isolated mode).
- › An integrated service approach with PT can help strive for more equal urban accessibility and decrease collateral risks regarding PT revenue. E.g., price determined based on their generalized cost comparison.



Key takeaways

- > “One size does not fit all”, also not in relation to public transport – Pooled on-demand services can help.
- > Individual vs pooled services from the user perspective – Analyze the time-cost trade-offs offered.
- > Complement or substitute PT? – It is not black or white. Integrating both services can contribute towards synergies between PT and pooled on-demand services.



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Thank you!

Do you have any questions?

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