



**EMT MADRID**

## **SPECIFIC PROCEDURE**

MANAGEMENT OF THE ALARM STATUS DERIVED FROM THE  
SARS-COV-2 CORONAVIRUS IN THE FIELD OF TRANSPORT IN  
EMT MADRID

Prepared, approved and signed:

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## 1. PURPOSE AND BACKGROUND

### 1.1 PURPOSE

The purpose of this procedure is **to establish the measures** to be adopted by EMT MADRID, taking into account at all times the evolution of the Coronavirus outbreak (SARS-CoV-2) that has occurred in Spain, and **to issue guidelines for action** to protect the health of employees and passengers, ensuring the normal operational development of EMT MADRID.

## 2. SCOPE AND DISTRIBUTION

### 3.1 SCOPE

This procedure **affects all EMT MADRID workers**, especially professional groups that have greater contact with the public, being applicable in all EMT MADRID offices, facilities and vehicles

### 3.2 DISTRIBUTION

This document will be distributed to:

- EMT MADRID Human Resources responsables
- EMT MADRID Risk Prevention and Occupational Health responsables
- EMT MADRID other directorates' responsables
- Works Council
- EMT MADRID employees
- Prevention delegates

### 3. REFERENCE DOCUMENTATION

The current procedure is dictated within the framework of the specific regulations of application and especially:

- Procedure for Action against Infection Cases by the New Coronavirus (SARS-CoV-2). Ministry of Health. Government of Spain.
- Action Procedure for Occupational Risk Prevention Services against Exposure to the New Coronavirus (SARS-CoV-2). Ministry of Health. Government of Spain.
- Order 338/2020, of March 9, of the Health Department. Madrid Regional Government.
- Royal Decree 463/2020, of March 14, declaring the state of alarm for the management of the health crisis situation caused by the COVID-19.
- And any instructions or orders subsequent to the approval of this document that emanate from the competent authority.

### 4. RESPONSIBILITIES

#### 4.1 RESPONSABILITIES OF THE RISK PREVENTION AND OCCUPATIONAL HEALTH DEPARTMENT OF EMT MADRID.

- Preparation and distribution of this Specific Procedure.
- Supervision of compliance with this Specific Procedure in EMT.
- Coordination with the corresponding authorities.
- Coordination of business activities.
- Coronavirus risk assessment (SARS-CoV-2).

#### 4.2 COORDINATION COMMITTEE

EMT Madrid has created a committee to follow up the daily work, monitoring the situation and updating and studying any change in order to take the appropriate decisions. The composition of the Coordination Committee is the following one:

- General Manager
- HR Director
- Transport Services Director
- Institutional Relations and CRS Director
- Head of Division of Management Coordination
- Head of Division of Risk Prevention and Occupational Health

#### 4.3 RESPONSABILITIES OF THE COORDINATION COMMITTEE

- Coordinate the application within EMT MADRID of the guidelines derived from the health authorities at any time.

- Develop contingency plans, where appropriate, to protect employees and users.
- Guarantee the provision of EMT MADRID mobility services.
- Define the strategic response procedures in case of any suspected of being affected by the SARS-CoV-2 coronavirus, in order to adopt the appropriate measures in coordination with the Transport Authorities, CRTM (Consortio Regional de Transportes de Madrid), Health Department of Madrid Regional Government (Comunidad de Madrid) as well as with the National Administration, to control the possible appearance of secondary cases.
- Transfer to the Management Committee of EMT MADRID each one of the actions that they have had to coordinate, providing periodic information on the evolution of the case.
- Establish the framework for action and the necessary technical and organizational measures to facilitate remote work and conciliation.
- Report to employees, collaborating companies and users about the status of the situation and the actions taken

## 5. DEVELOPMENT

EMT personnel who have knowledge of a person who reports symptoms of Coronavirus infection or who has been in contact with persons who present the disease or who may present it, should follow the instructions contained in this Procedure.

### 5.1 ACTION FOR SUPPLY AND CLEANING STAFF

Detailed in point 5.3

### 5.2 ACTION FOR ON-STREET SERVICE STAFF

In the event of a possible infection or risk caused by Coronavirus Bus staff will carry out the following actions:

- Report to EMT control centre (SAE) any health indisposition. (Annex I).
- The usual coordination protocol between SAE and the Operations centre/bus depots will begin.
- Description of the protocol to follow.

### 5.3 ACTION FOR OPERATION CENTRE/BUS DEPOT STAFF

In the event of a possible infection with Coronavirus, the Operation center/Bus depot staff (including security personnel in service) will carry out the following actions:

- Inform the Division of Risk Prevention and Occupational Health, through the User Service Center (CAU Ext: 8777).
- Inform the affected employee of the steps to follow according to the protocol previously provided.

#### **5.4 ACTION AT BUILDINGS**

In the event of any possible case of Coronavirus infection, the Command staff or, alternatively, any employee will inform immediately the Division of Occupational Health and Risk Prevention, through the User Service Center (CAU Ext: 8777).

#### **5.5 ACTION AT ANY OTHER EMT FACILITY**

The procedure will be the same as in the previous point.

#### **5.6 CLEANING AND / OR DISINFECTION ACTIONS ON BUILDINGS, BUSES OR WORKPLACES**

The cleaning and disinfection of the surfaces with which the possible case has been in contact and / or its secretions, will be carried out with disinfectants for general public use, such as bleach or with a sodium hypochlorite solution containing 1,000 ppm of active chlorine. (1:50 dilution of a bleach with concentration 30-50 grams per litre, freshly prepared). This cleaning will be carried out regardless of the result of the diagnosis.

The cleaning companies listed in Annex II must provide the appropriate protective equipment according to their occupational risk assessment, according to the Action Procedure for Occupational Risk Prevention Services against Exposure to the New Coronavirus (SARS-CoV-2) of the Spanish Ministry of Health.

In the event that the person possibly affected is contract personnel, the person responsible for human resources of the corresponding contract must be notified.

As a preventive measure and generally as determined by the health authority while the health alert is maintained, measures may be taken as often as possible to minimize the transmission of the infection, intensifying the cleaning of common use areas, such as toilets, rest areas, changing rooms, etc., as well as elements of furniture for manual use.

Daily cleaning of workplaces and common utensils (tables, handrails, door knobs, lift keypads, etc.) will be carried out.

The cleaning rate will be:

- At the Operation Centres/Bus depots, cleaning will be done three times each day in dining rooms and changing rooms for the three work shifts.
- At offices, cleaning will be held twice a day, including SAE offices (EMT control centre).

Regarding the cleaning and disinfection of buses, it is detailed in ANNEX II.

In relation to cranes, parking facilities and the cable car cabins, cleaning and disinfection will be carried out according to the instructions of the Madrid Regional Government Health Department. In any case, and with greater safety, the vehicles will be disinfected with Loctite SF7080 spray or similar, as indicated in Annex III.

At the Operation Centres/bus depots, the singular and urgent cleanings that escape the availability of the contracted companies will be carried out by the provisioning and cleaning personnel or whoever at that moment determines the command responsible for the shift.

## **5.7 GENERAL PREVENTIVE MEASURES FOR WORKERS**

EMT Madrid personnel who carry out their task in contact with public will be informed of the main signs and symptoms of the disease, so in the case of a suspected case, they may be able to activate the action protocol and can take the necessary adequate prevention measures.

Following the instructions of the health authorities, EMT Madrid recommends the following guidelines to its workers:

- Wash your hands frequently, with hot water and soap, rubbing well all over your hand or in its absence with hydro alcoholic gel, which should be used in moderation, dosing the equivalent of a chickpea as a guidance.
- Avoid touching your nose or mouth. The virus can survive on the surfaces for some time.
- Whenever possible, keep a distance of more than 1.5 meters from person to person.
- Avoid unnecessary physical contacts and minimize contacts with other employees, customers and suppliers.
- Avoid crowds.
- Limit presence-based meetings, favouring videoconferences.
- Avoid physical contact with anyone who may be affected by the SARS-CoV-2 Coronavirus.

For the control and monitoring, as well as to put in place the measures to be implemented at any time, EMT MADRID makes available all the technical and human resources necessary for this purpose.

A direct telephone line is set up with the EMT occupational health and risk service, for any questions and queries from employees.

### **5.7.1 INFORMATIVE SIGNS**

In all the buildings, informative posters will be placed in areas of maximum visibility. See ANNEX IV.

## 5.8 GENERAL PREVENTIVE MEASURES

See ANNEX V.

## 5.9 PREVENTIVE MEASURES FOR CRITICAL DEPARTMENTS

Certain departments of vital importance for the provision of the service and due to the special qualification of their personnel or their exposure degree, require additional measures to avoid contagion:

### 5.9.1 OPERATION CENTRES/BUS DEPOTS

#### 5.9.1.1 Control

They will be kept open, restricting personal contact as much as possible.

#### 5.9.1.2 Appointment

Access to all non-staff is prohibited.

#### 5.9.1.3 Personnel rooms

They will be kept closed in order to avoid presence of staff that potentially allows easy contagion.

### 5.9.2 SAE (CENTRAL OPERATION ASSISTANCE SERVICE)

Access to all non-staff is prohibited.

- Every day there will be two exhaustive cleaning of the premises, with disinfection.
- Disinfectant will be provided to carry out additional cleaning of the table and keyboard individually after each shift change at each control position.
- Staff is reduced to increase distance between positions.

### 5.9.3 INTERVENTIONS

On board interventions will be replaced by control and inspection tasks at relevant points on the bus line network.

### 5.9.4 SAM (MOBILE ATTENTION SERVICE)

The Cibeles booth will be kept open 24 hours a day and telephone attention will be given from the office located in Cerro de la Plata headquarters. Additionally, 2 command staff will be available on 2 mobile phones for emergency response.

## 5.10. Preventive measures for passengers/users

While the alarm status (RD) remains active, the maximum capacity of the buses is limited to 30, 20, 10 or 5 passengers, depending on the model of the bus, in order to guarantee the distance between passengers. Informative posters are placed on each bus, and usual means of communication will notify about this. (ANNEX VI and ANNEX VIII).

## **6. INFORMATION TO OTHERS (THIRD PARTIES)**

In order to unify criteria, EMT MADRID will transmit the content of the Procedure to the collaborating companies that carry out their activity or services in the company's facilities, requiring compliance with it and ensuring proper communication to its workers. (ANNEX VII-Notification to contractor and subcontractor companies).

Likewise, the necessary measures will be adopted to communicate the actions arising from this Procedure to the Madrid City Council, the Regional Transport Consortium (CRTM) and competent authorities.

## **7. INFORMATION TO PREVENTION DELEGATES**

EMT will inform the Prevention Delegates of any change in any situation.

## **8. COMMUNICATION POLICY**

EMT will adhere at all times to the communication guidelines issued by the Mayor's Communication Director on March 10, 2020. EMT will intensify the information channel with the Works Council regarding the situation facing this present protocol.



# ANNEX I

ACTION PROTOCOL, AT THE CENTRAL OPERATION ASSISTANCE SERVICE (SAE), TO FACE AN INDIPOSITION CALL FROM A DRIVER ON DUTY

## ANNEX I

### **ACTION PROTOCOL, AT THE CENTRAL OPERATION ASSISTANCE SERVICE (SAE), TO FACE AN INDIPOSITION CALL FROM A DRIVER ON DUTY.**

When a call from a driver on duty is received, manifesting that he is unwell to carry out the service, at this time of Coronavirus (COVID-19) spreading, the command reaction must contemplate the following actions:

1. Request from the driver the reason for the indisposition.
2. Ask the driver if it refers to the symptoms associated with CORONAVIRUS infection:
  - 2.1. Ask if it is possible for him/her to bring the bus back to the bus depot.
    - 2.1.1. If affirmative, SAE will authorize the confinement, and will communicate to the Depot for the early warning actions to follow there both with driver and vehicle. The Prevention Service will be contacted from the Depot.
    - 2.1.2. If negative, SAE will contact Depot to request for a substitute driver to get the bus back, making special mention of the type of indisposition, so that Depot can adopt the necessary security measures for both substitute driver and vehicle and the subsequent actions to disinfect the vehicle.
    - 2.1.3. SAE will notify the incident to the On Street Service Control responsible to attend it personally, or delegate into one of the intermediate support managers, in the place where the affected driver is and stay accompanying him and, if necessary, guarding the vehicle until its removal by personnel from the Depot.
    - 2.1.4. SAE will call the Prevention Service who will determine if the driver's transfer through a company vehicle is appropriate or the assistance of an Emergency Service (SAMUR) ambulance is required.
3. In case of an indisposition not primarily associated with a possible contagion by CORONAVIRUS, the standard protocol of actions for this type of incident will be followed.

# ANNEX II

LIST OF COMPANIES THAT CARRY OUT DISINFECTION  
IN INSTALLATIONS AND VEHICLES

## ANNEX II

### LIST OF COMPANIES THAT CARRY OUT DISINFECTION IN INSTALLATIONS AND VEHICLES

#### VEHICLES:

RADES

PCP

SERVICIOS COMUNITARIOS

#### BUILDINGS:

SACYR

# ANNEX III

DETAIL AND CALENDAR OF PREVENTIVE ACTIONS FOR  
CLEANING AND DISINFECTION

## ANNEX III

### DETAIL AND CALENDAR OF PREVENTIVE ACTIONS FOR CLEANING AND DISINFECTION

#### THREE LEVELS SETTLED:

- Base level disinfection: EMT maintains a deep disinfection plan for its fleet. Disinfection is carried out using the nebulization technique of a broad-spectrum disinfectant, which is considered valid for a period of 3 months. Preventively, EMT has accelerated the planned disinfections, advancing those corresponding to the second quarter of the year to the first week of March.

#### Foreseen operational:

- Nebulized operations: this is the traditionally adopted solution, because the way the product is dispersed guarantees that it reaches 100% of the vehicle's surface and filters. It is not recommended to do it more often than 1 time in 3 days. Two companies will carry out a complete Operation Centre/Bus Depot each.

#### Used product: Rely+On Virkon / LIMOSEPTIC. (depending on the company)

- Fumigated operations: additionally, 3 Operation centres/Bus depots will be disinfected every day with a 100 to 200 micron spray product under pressure.

#### Used product: Rely+On Virkon pulverized

- Therefore, 100% fleet coverage will be obtained every day and all centres will rotate so they receive the two procedures alternately.

Nebulization (N)	Fumigation (D)	Daily coverage	Cumulative coverage
2 depots	3 depots	100%	100%
2 depots	3 depots	100%	100%

	SC	FU	EL	EV	CB
12/03/2020	D	D	D	N	N
13/03/2020	D	N	N	D	D
14/03/2020	N	D	D	D	N
15/03/2020	D	D	D	D	D
16/03/2020	D	D	N	N	D
17/03/2020	N	N	D	D	D
18/03/2020	D	D	D	N	N
19/03/2020	D	N	N	D	D
20/03/2020	N	D	D	D	N
21/03/2020	D	D	N	N	D
22/03/2020	D	D	D	D	D
23/03/2020	N	N	D	D	D
24/03/2020	D	D	D	N	N
25/03/2020	D	N	N	D	D
26/03/2020	N	D	D	D	N

SC Sanchinarro CO/depot; FU Fuencarral CO/depot; EL Elipa CO/depot; EV Entrevías CO/depot  
 CB Carabanchel CO/depot

**N** Disinfection by nebulization  
**D** Disinfection by fumigation

- For auxiliary vehicles for any EMT services, an atomizer spray has been chosen. This solution has been selected because of the easy use and comfort of the container, since it is similar to a domestic solution.

**Used product: LOCTITE™ SF 7080**

(\*) It will alternate between the different Depots

Unplanned situations.

In order to be able to cover unplanned situations, either on board vehicles or in facilities, the purchase of an alcohol-based liquid disinfectant has been requested. For its application, the purchase of small fumigators has been carried out, which allows spraying the liquid to carry out the task with comfort and speed.

**User product: Dectocide H21.**

Scheduled cleanings: EMT will continue to plan cleanings, paying special attention to bulkheads and driving posts.

# ANNEX IV

CORONAVIRUS POSTER



# CORONA VIRUS

## ¿Cómo se transmite?



Por gotas que se expulsan al toser o estornudar

## Medidas de prevención



Lavado de manos



Evitar tocarse ojos, nariz y boca



Ante una persona infectada, mantener una distancia de 2 metros



Toser en un pañuelo desechable o en el hueco del codo en su defecto

## Síntomas



Fiebre, tos seca, dolor de garganta, dolor muscular o dificultad respiratoria

## Periodo de incubación



Media de 5 días hasta un máximo de 14 días

## POBLACIÓN VULNERABLE



**LAS PERSONAS MAYORES O CON ENFERMEDADES PREVIAS**

## ¿Cómo actuar ante síntomas?



Evitar acudir directamente al centro sanitario



Contactar al teléfono:

**900 102 112**

## ¡IMPORTANTE!



**LA MASCARILLA SOLO LA DEBEN EMPLEAR PERSONAS QUE PIENSEN QUE ESTÁN INFECTADAS**



**Comunidad de Madrid**

# ANNEX V

“MADRID SALUD” PROCEDURE

**SPECIFIC PROCEDURE.** MANAGEMENT OF THE ALARM STATUS DERIVED FROM THE SARS-COV-2 CORONAVIRUS IN THE FIELD OF TRANSPORT IN EMT MADRID

## ACTION PROCEDURE AGAINST CASES OF INFECTION WITH THE NEW CORONAVIRUS (SARS-CoV-2)

*Update to March 16, 2020*

### Area of application

Personnel at the service of the Madrid City Council Administration and its Autonomous Organizations.

### Definitions

In accordance with the provisions of the Spanish Ministry of Health in the protocol dated March 14, 2020, possible cases of COVID-19 should be considered if they present symptoms of mild Acute Respiratory Infection (ARI) (high fever, cough, respiratory distress, etc) but they do not meet criteria for carrying out the diagnostic test (currently, and with exceptions well-argued by healthcare professionals, these tests are reserved for symptomatic people admitted to a hospital or with hospitalization criteria and for healthcare, socio-healthcare or essential services professionals, that present symptoms of any severity).

Likewise, the definition of **confirmed case** (laboratory test for the SARS-Cov-2 coronavirus positive), **probable** (doubtful or ambiguous tests) and discarded (negative tests).

For the purposes and interest of this document, it will only be about acting in possible cases.

## Case Management

Any person with mild ARI symptoms should contact the health service by calling 900 102 112 (Community of Madrid).

For its part, also following the protocols of the Ministry of Health, **possible cases** should be isolated at home for 14 days from the onset of symptoms, provided that the clinical picture has been resolved. If the clinic persists, you should consult your Primary Care doctor. Follow-up and discharge will be supervised by your primary care physician or in the manner established by the Community of Madrid.

## Definition and contact management

### Close contact of possible, probable or confirmed cases.

- - Any person who has provided care to any of these cases while presenting symptoms: health workers who have not used adequate protection measures, family members or people who have other similar physical contact;
- - Anyone who has been in the same place as one of these cases while presenting symptoms, at a distance of less than 2 meters for 15 minutes or more (eg, cohabitants, visits).

**Any close contact that does not have symptoms of a respiratory infection should maintain quarantine at home for 14 days. If symptoms appear in those 14 days, you must proceed to immediate home self-isolation and contact the health service.**

Routine diagnostic tests for coronavirus will not be performed on contacts.

## What are coronavirus?

Coronaviruses are a wide family of viruses that normally affect only animals. Some have the ability to transmit from animals to people.

They produce clinical pictures ranging from the common cold to more serious diseases, such as the coronavirus that caused severe acute respiratory syndrome (SARS-CoV) and the coronavirus that causes respiratory syndrome in the Middle East (MERS-CoV).

## What is the SARS-CoV-2 Coronavirus?

Is a new type of coronavirus that can affect people and was first detected in December 2019 in Wuham city, Hubei province, China.

There are still many unknown issues regarding the disease it produces: COVID-19.

## What are the symptoms of COVID-19?

The most common symptoms include fever, cough, and feeling short of breath. In some cases there may also be digestive symptoms like diarrhoea and abdominal pain. In more severe cases, the infection can cause pneumonia, severe difficulty breathing, kidney failure, and even death. The most serious cases generally occur in elderly people or those who suffer from some other disease, for example, heart, lung or immunity problems.

## How can the infection be acquired?

Although not precisely known, by analogy with other infections caused by similar viruses, it seems that transmission would be through contact with infected animals or through close contact with respiratory secretions that are generated by coughing or sneezing from a sick person. These secretions would infect another person if they come in contact with their nose, eyes, or mouth. The infection is transmissible from person to person and its contagiousness depends on the amount of the virus in the respiratory tract. For infection to occur, direct contact of respiratory secretions would be required. Transmission by air over distances greater than one or two meters seems unlikely.

## What can I do to protect myself?

Generic individual protection measures against respiratory diseases include:

- ✓ Perform frequent hand hygiene as it is the main measure of infection prevention and control. This hygiene must be carried out through washing with soap and water or, alternatively, alcoholic solutions.



- ✓ Avoid close or casual contact with people who show signs of a respiratory condition, such as a cough or sneeze; keep a distance of about one meter from people with symptoms of acute respiratory
- ✓ Cover your mouth and nose with your elbow flexed or with disposable tissues when you cough or sneeze and wash your hands.
- ✓ If a handkerchief is not available, cough or sneeze on the inside of the elbow to avoid contaminating the hands.
- ✓ Avoid touching your eyes, nose and mouth with your hands.
- ✓ Frequent cleaning and disinfection of work surfaces (tables, chairs, counters, etc.).
- ✓ For municipal personnel who carry out their activity in direct contact with other people, it is recommended to follow the general hygiene recommendations, as well as trying to maintain a minimum personal distance of at least 2 meters, whenever possible, as recommended by the health authorities.
- ✓ For the Samur health emergency service personnel, the provisions of their work procedures will be followed.
- ✓ All actions must be carried out to carry out the corresponding coordination of business activities, in accordance with Royal Decree 171/2004, of January 30, which develops article 24 of Law 31/1995, of November 8 of Occupational Risk Prevention, in matters of coordination of business activities.

## ¿Qué puedo hacer para protegerme del nuevo coronavirus y otros virus respiratorios?



Lávate las manos frecuentemente



Evita tocarte los ojos, la nariz y la boca, ya que las manos facilitan su transmisión



Al toser o estornudar, cúbrete la boca y la nariz con el codo flexionado



Usa pañuelos desechables para eliminar secreciones respiratorias y tíralo tras su uso



Si presentas síntomas respiratorios evita el contacto cercano con otras personas

Consulta fuentes oficiales para informarte  
[www.mscbs.gob.es](http://www.mscbs.gob.es)  
[@sanidadgob](https://twitter.com/sanidadgob)







**For more information:**

<https://www.mscbs.gob.es/>

<https://www.mscbs.gob.es/profesionales/saludPublica/ccayes/alertasActual/nCov-China/areas.htm>

<http://madridsalud.es/actualidad-del-coronavirus>

<https://www.mscbs.gob.es/profesionales/saludPublica/ccayes/alertasActual/nCov-China/ciudadania.htm>

# Coronavirus - COVID-19

## ¿Qué es?

Los coronavirus son una amplia familia de virus que normalmente afectan sólo a los animales y esta variante se ha transmitido a las personas. Producen cuadros clínicos que van desde el resfriado común hasta enfermedades respiratorias más graves.



## Principales Síntomas:



Fiebre



Tos



Sensación de falta de aire

## Medidas de Prevención:



Lavarse las manos con jabón frecuentemente



Al toser o estornudar, cubrirse la boca y la nariz con un pañuelo desechable y tirarlo a la basura



Evitar tocarse los ojos, la nariz y la boca

## Al llegar de un viaje desde una zona de riesgo

Observar síntomas durante los siguientes 14 días

Sin síntomas

VIDA NORMAL

Con síntomas

Contactar telefónicamente con los servicios sanitarios

Para obtener más información, en el siguiente teléfono se atenderá cualquier consulta de la ciudadanía

# 900 102 112



También se puede acceder a más información en la web de la Comunidad de Madrid a través de este código QR o en la dirección:

<https://www.comunidad.madrid/servicios/salud/2019-nuevo-coronavirus>



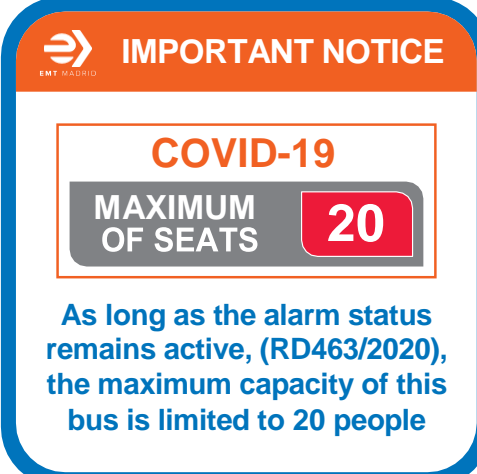
# ANNEX VI

PREVENTIVE MEASURES FOR USERS

**SPECIFIC PROCEDURE.** MANAGEMENT OF THE ALARM STATUS DERIVED FROM THE SARS-COV-2 CORONAVIRUS IN THE FIELD OF TRANSPORT IN EMT MADRID

## ANNEX VI

### PREVENTIVE MEASURES FOR USERS

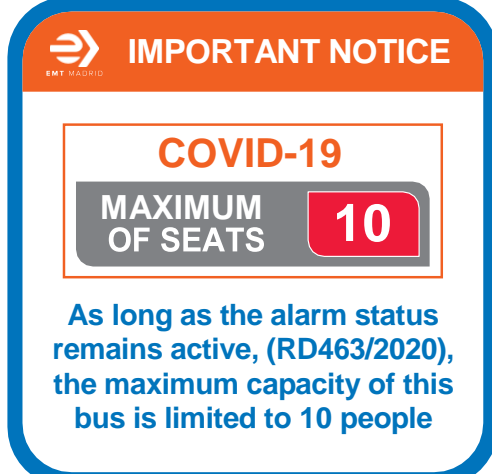


**⇒ IMPORTANT NOTICE**

**COVID-19**

**MAXIMUM OF SEATS 20**

As long as the alarm status remains active, (RD463/2020), the maximum capacity of this bus is limited to 20 people

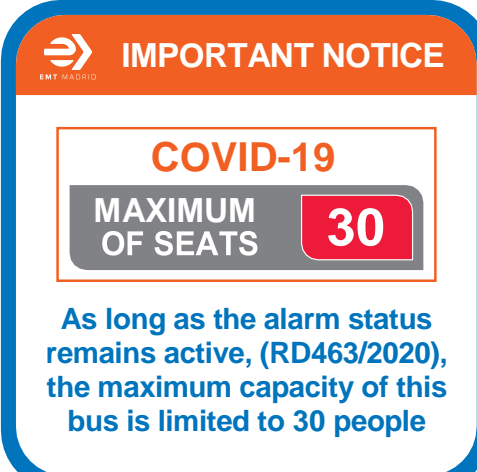


**⇒ IMPORTANT NOTICE**

**COVID-19**

**MAXIMUM OF SEATS 10**

As long as the alarm status remains active, (RD463/2020), the maximum capacity of this bus is limited to 10 people



**⇒ IMPORTANT NOTICE**

**COVID-19**

**MAXIMUM OF SEATS 30**

As long as the alarm status remains active, (RD463/2020), the maximum capacity of this bus is limited to 30 people



**⇒ IMPORTANT NOTICE**

**COVID-19**

**MAXIMUM OF SEATS 5**

As long as the alarm status remains active, (RD463/2020), the maximum capacity of this bus is limited to 5 people

# ANNEX VII

CORONAVIRUS PROTOCOL FOR  
CONTRACTORS, SUPPLIERS AND COMPANIES  
COLLABORATING WITH EMT MADRID.

**SPECIFIC PROCEDURE.** MANAGEMENT OF THE ALARM STATUS DERIVED FROM THE SARS –COV-2 CORONAVIRUS IN THE FIELD OF TRANSPORT IN EMT MADRID.

## **ANNEX VII**

Notification to contractor and subcontractor companies.

### **CORONAVIRUS PROTOCOL FOR CONTRACTORS, SUPPLIERS AND COMPANIES COLLABORATING WITH EMT MADRID.**

Given the exceptional nature of the situation in which we find ourselves in Madrid and the type of work you carry out in the facilities of the Empresa Municipal de Transportes de Madrid SA, it is necessary to send urgently to us the action protocols of Your Company in cases of possible infected with the coronavirus COVID -19, for the staff who regularly work in our facilities.

It is recommended that work that is not strictly necessary and urgent is not carried out in the next 15 days (or the time prescribed by the official authorities).

We request that you inform us of any incident regarding source cases, close contact or incidence that would have occurred to workers who have carried out actions in our centres in recent days and of cases that may occur thereafter.

EMT action protocol is attached.

Thank you for your collaboration.

# ANNEX VIII

PROHIBITION OF CASH PAYMENT AND  
MANDATORY REQUEST OF USING CONTACTLESS  
MEANS FOR THE PURCHASE OF THE SINGLE TICKET

## ANNEX VIII

### PROHIBITION OF CASH PAYMENT AND MANDATORY REQUEST OF USING CONTACTLESS MEANS FOR THE PURCHASE OF THE SINGLE TICKET

emtmadrid.es

Si necesitas viajar en autobús, y siguiendo la recomendación del Consorcio Regional de Transportes, paga tu billete con tarjeta.



Puedes hacerlo en todos nuestros autobuses.



### NO SE PERMITE EL PAGO EN EFECTIVO PARA LA ADQUISICIÓN DEL BILLETE SENCILLO

Según la resolución del Consorcio Regional de Transportes de Madrid, **a partir de hoy no se permite el pago en efectivo para la adquisición del billete sencillo.** Recuerda que en toda la flota de EMT está disponible el pago con tarjeta.

