

## How can MaaS improve our urban mobility ecosystem

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# Everything's set at a press of a button

The core of everything is the easy and simple service experience. The goal is to make every day life easier for our customers: saving time, money and nerves.

whim

Your **global roaming** subscription



Today: Hassle of Ownership

Tomorrow: Freedom of Mobility

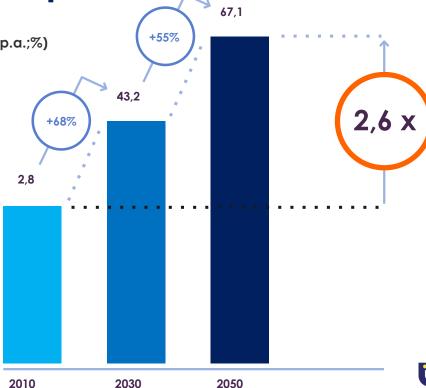


More **people**, more **traffic**, more **needs**, more **impacts** 

Urban mobility demand 2010-2050 (trillions pkm. p.a.;%)

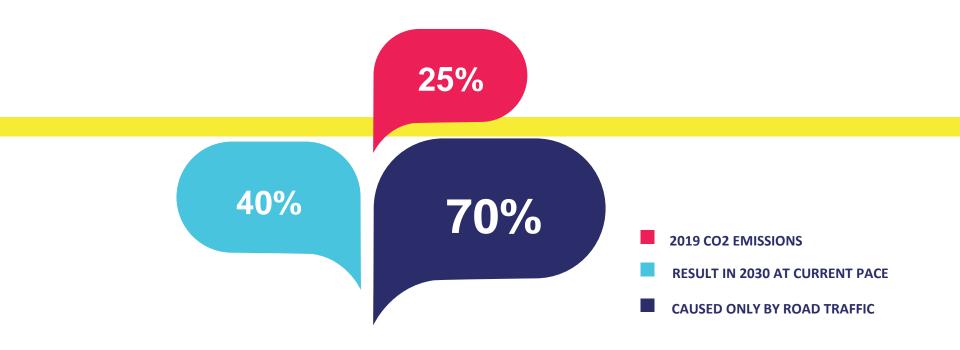
PKM = Passenger-kilometre travelled by passengers

on transit vehicles

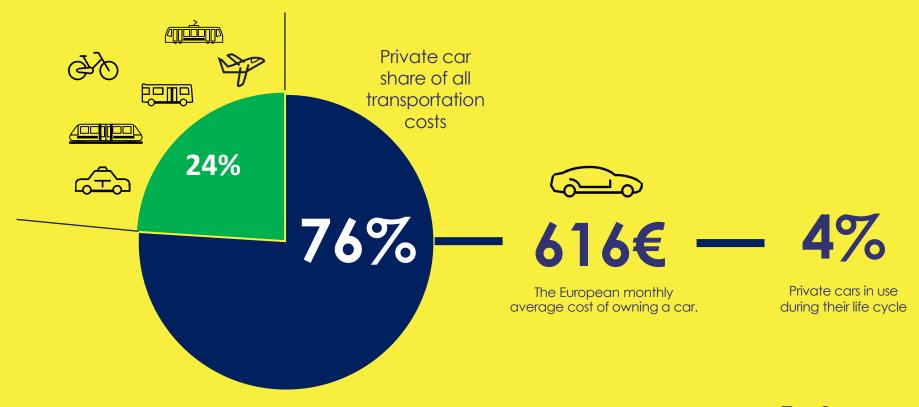




#### IMPACT OF TRANSPORT ON ENVIRONMENT











### WOULD USE MAAS IF THEY WERE GIVEN A CHANCE.

(28% will not, no matter what)

**70M** 

**CARS OFF EUROPEAN ROADS** 



#### One integrated App – multiple plans











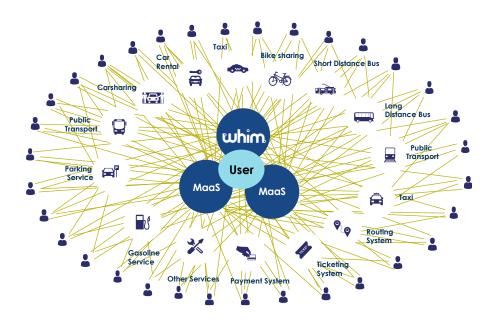
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axiboeken.nl	ALD SHARING	REGIO <b>JE</b> T	₹ <u>₹</u>	TAXIGO	<del>-e</del> nterprise	РОРРЧ	<u> </u>	Tencent 腾讯	More to come.

## It's an Ecosystem, not Egosystem

The future of MaaS is built on trust and cooperation. For MaaS to deliver not only great user experience but also societal good, it has to be built on an open ecosystem.

#### The way we work:

- The foundation is built on cooperation & co-creation with our partners. We operate no services ourselves and want to work with everyone.
- We say no to exclusive deals. People deserve choice, and we welcome competition with open arms.
- Public transport will always be the backbone of MaaS.
- We share data in the name of the virtuous cycle, not to monetize our users' data; by helping our partners to improve their services, Whim becomes better helping more people to ditch their cars.





#### Not supporting this model

CITI BIKE NYC TRANSPORTATION

## Transit app slams Lyft's attempts to 'take over mobility'

Lyft, Citi Bike's owner, is no longer allowing riders to unlock their bikes in Transit

By Caroline Spivack and Amy Plitt | Sep 30, 2019, 5:06pm EDT











#### **Customer deserves?**

- Everything from one stop shop
- Choice of an operator
- Roaming subscriptions



Maas GLOBAL

#### ITF Transport Outlook 2019

## MaaS crucial for greening transport

- Seamless, multi-modal trips for travelers
- More efficient use of exiting capacity

Challenge: everyone wants to be a platform

Need all players to work together:

- robust digital IDs for all
- open and mandatory API data
- common data syntax



### The Promise: Optimised MaaS platform



### The Reality: Platform wars







Consumer must come first No exclusive deals with anyone Local transportation must be on board Open ecosystems WHAT SHOULD BE DONE? Open mobility ecosystem. Customer choice.



## **Encouraging the** way forward

"After 40 years, I am wondering to give up owning a car. For the past 20 years I've had upper-class cars such as Mercedes' and BMW's. As I live and move mainly in the metropolitan area with an emphasis on the center of Helsinki, I have started to feel my car as a burden. Before making my final decision I wanted to try Whim Unlimited for March. Now that month is getting to its end, I have to underline that Whim has already exceeded my high expectations. My own car feels now unnecessary and expensive, and in addition hassle to use."

elisa 4G 18.15

**Sack** 

**Ratings & Reviews** 

#### Ratings & Reviews

out of 5



Tap to Rate:







● 1 100 % ■ ■ 100 % ■ 100



Write a Review



App Support

Sort by Most Recent ➤

#### Testikuukausi



Stadissa

Olen miettinyt 40 vuoden jälkeen luopua omasta autosta joka viime viimeiset 20 vuotta on ollut vlemmän luokan laatuautoja Mersuja ja Bemarejta. Koska asun ja liikun pääasiassa pääkaupunkiseudulla painottuen vielä Helsingin keskustaan olen alkanut kokemaan oman auton. rasitteeksi. Siksi päätin kokeilla ennen lopullista päätöstä autosta luopumista Whim Unlimited palvelua nyt maaliskuun ajan. Kun kuukausi on kääntymässä loppua kohden täytyy alleviivata, että Whim on vlittänyt sille jo valmiiksi asettamani korkeat odotukset. Oma auto tuntuu tähän astisen kokemukseni





hankalalta käyttää.



valossa turhalta, kalliilta sekä kaiken lisäksi





## Thank you

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