*Questionnaire on the contemporary situation of Parking Management in Europe*

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| *1* | *Respondent profile* | *(please, fill in)* |
| *a* | name |  |
| *b* | surname |  |
| *c* | city/town |  |
| *d* | organization |  |
| *e* | position |  |
| *f* | email |  |

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| *2* | *The context* | *(please, tick or specify where appropriate)* |
| *a* | *How do you describe the local road system?* | |
| *1* | narrow streets and compact street plan across the whole urban area |  |
| *2* | mixed road system: narrow road system in the central areas and less restricted road patterns in the outer ones |  |
| *3* | extensive network of wide roads across the city |  |
| *b* | *How do you describe your urban area?* | |
| *1* | dispersed development patterns/strong pressure for further development extending the urban fringes; poor function of the city centre and dispersal of activities in the surrounding areas |  |
| *2* | compact development patterns and high density in the central areas, but sprawled settlement patterns on the outer areas |  |
| *3* | compact urban area with strong and vibrant city centre (either historic core or CBD), modest urban expansion or even enforced planning barriers preventing expansion |  |
| *4* | does your city has LTZ/pedestrian areas? |  |
| *5* | who can access these zones? And when? |  |
| *c* | *Parking management started because it was linked to:* | |
| *1* | local sustainable transport policies |  |
| *2* | local land use policies |  |
| *3* | development/rehabilitation of CBD/inner-city commercial areas |  |
| *4* | development/rehabilitation of (new) residential areas |  |
| *5* | development of commercial facilities (malls, mega-stores, department stores...) |  |
| *6* | development of public utilities (health care facilities, civic centers, entertainment/sport arenas, railway stations….) |  |
| *7* | private enterprise (for profit) |  |
| *8* | other (specify) |  |
| *d* | ***Do you operate/manage other transportation services?*** | |
| *1* | yes |  |
| *2* | no |  |
| *e* | ***if yes, which one:*** | |
| *1* | public transport |  |
| *2* | car sharing |  |
| *3* | car pooling |  |
| *4* | bike sharing |  |
| *5* | car rental |  |
| *6* | P+R |  |
| *7* | enforcement activity |  |
| *8* | tow away |  |
| *9* | other (specify) |  |

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| *3* | *Operations (1)* | | *(please, tick or specify where appropriate)* |
| *a* | *The parking supply* | | |
| *1* | **availability of on-street public parking places** | | |
| *a* | pay parking (spaces) | |  |
| *b* | free parking (spaces) | |  |
| *2* | **availability of public parking places** | | |
| *a* | underground (spaces) | |  |
| *b* | above ground/surface (spaces) | |  |
| *3* | **availability of private parking places** | | |
| *a* | outdoor (spaces) | |  |
| *b* | indoor (spaces) | |  |
| *b* | *Specific supplies (users)* | | |
| *1* | ***physically disabled users*** | **availability of on-street public parking places** | |
| *a* | pay parking (spaces) |  |
| *b* | free parking (spaces) |  |
| *2* | **availability of public parking places** | |
| *a* | underground (spaces) |  |
| *b* | above ground/surface (spaces) |  |
| *2* | **availability of private parking places** | |
| *a* | outdoor (spaces) |  |
| *b* | indoor (spaces) |  |
| *4* | are these places managed? |  |
| *5* | are these places free? |  |
| *6* | ***powered two-wheelers*** | **availability of on-street public parking places** | |
| *a* | pay parking (spaces) |  |
| *b* | free parking (spaces) |  |
| *7* | **availability of public parking places** | |
| *a* | underground (spaces) |  |
| *b* | above ground/surface (spaces) |  |
| *8* | **availability of private parking places** | |
| *a* | outdoor (spaces) |  |
| *b* | indoor (spaces) |  |
| *9* | are these places managed? |  |
| *10* | ***cyclists*** | **availability of on-street public parking places** | |
| *a* | pay parking (spaces) |  |
| *b* | free parking (spaces) |  |
| *11* | **availability of public parking places** | |
| *a* | underground (spaces) |  |
| *b* | above ground/surface (spaces) |  |
| *12* | **availability of private parking places** | |
| *a* | outdoor (spaces) |  |
| *b* | indoor (spaces) |  |
| *13* | are these places managed? |  |
| *14* | have you bike sharing racks? |  |
| *15* | how many bicycles? |  |
| *16* | ***park and ride*** | **availability of on-street public parking places** | |
| *a* | pay parking (spaces) |  |
| *b* | free parking (spaces) |  |
| *17* | **availability of public parking places** | |
| *a* | underground (spaces) |  |
| *b* | above ground/surface (spaces) |  |
| *18* | **availability of private parking places** | |
| *a* | outdoor (spaces) |  |
| *b* | indoor (spaces) |  |

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| *3* | *Operations (2)* | *(please, tick or specify where appropriate)* |
| *c* | *Additional services available (on-street parking operations excluded)* | |
| *1* | in-site ITS (for instance real time availability displays) |  |
| *2* | remote ITS (for instance pay-by-phone) |  |
| *3* | CCTV or general security systems |  |
| *4* | food/beverage vendors |  |
| *5* | Public Transport tickets vendors |  |
| *6* | internet points |  |
| *7* | other (specify) |  |
| *d* | *Which criteria do you use when planning new location?* | |
| *1* | closeness to Public Transport stops |  |
| *2* | closeness to commercial facilities |  |
| *3* | closeness to landmarks |  |
| *4* | closeness to residences |  |
| *5* | none, just where it is needed |  |
| *e* | ***Main barriers when planning a new location*** |  |
| *1* | red tape, in general |  |
| *2* | citizens acceptance |  |
| *3* | lack of/inappropriate funding |  |
| *4* | high costs for construction |  |
| *5* | other (specify) |  |
| *f* | *Are you the only parking operator?* | |
| *1* | yes |  |
| *2* | no |  |
| *3* | if any others, please specify |  |
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| *4* | *Fees, costs and revenues (1)* | *(please, tick or specify where appropriate)* |
| *a* | *Average fees (general)* | |
| *1* | 1 h on-street parking (Euro) |  |
| *2* | 1 h off-street parking (Euro |  |
| *3* | yearly parking pass, 24h (Euro) |  |
| *4* | monthly parking pass, 24h (Euro) |  |
| *5* | weekly parking pass, 24h (Euro) |  |
| *6* | daily parking pass (Euro) |  |
| *b* | *Average fees – Park and Ride* | |
| *1* | 1 h parking (Euro) |  |
| *3* | yearly parking pass, 24h (Euro) |  |
| *4* | monthly parking pass, 24h (Euro) |  |
| *5* | weekly parking pass, 24h (Euro) |  |
|  | daily parking pass (Euro) |  |
| *e* | ***Amount of the total revenues according to rate plans*** |  |
| *1* | hourly fee (%) |  |
| *2* | yearly pass (%) |  |
| *3* | monthly pass (%) |  |
| *4* | weekly parking pass (%) |  |
| *5* | other (specify) (%) |  |
| *f* | *Bonuses* | |
| *1* | Free parking for carsharers |  |
| *2* | Free parking at night/holidays |  |
| *3* | Free parking for electric vehicles |  |
| *5* | Special rates/discount for park&riders/commuters |  |
| *6* | Special rates/discount for cyclists |  |
| *7* | Special rates/discount for senior drivers |  |

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| *4* | *Fees, costs and revenues (2)* | *(please, tick or specify where appropriate)* |
| *g* | *Average costs when operating the service* | |
| *1* | communication (Euro/year) |  |
| *2* | general management (personnel, etc.) (Euro/year) |  |
| *3* | security (Euro/year) |  |
| *5* | maintenance (Euro/year) |  |
| *6* | other (specify) (Euro/year) |  |
| *h* | *Average revenues when operating the service* | |
| *1* | parking fees (Euro/year) |  |
| *2* | merchandise (vendors, etc.) (Euro/year) |  |
| *3* | advertising (Euro/year) |  |
| *4* | other (specify) (Euro/year) |  |
| *i* | *Do you receive subsidies* | |
| *1* | yes |  |
| *2* | no |  |
| *l* | ***Is it appropriate for parking private operators to receive start-up subsidies, only?*** | |
| *1* | yes |  |
| *2* | no |  |
| *m* | *Should parking private operators be able to be financially self-standing (no public funding), so to make their own choices (rate plans, bonuses, etc)?* | |
| *1* | yes |  |
| *2* | no |  |
| *n* | ***Do you think that fares combo/integration for public transport and parking can benefit both?*** | |
| *1* | yes |  |
| *2* | no |  |
| *3* | only the parking sector |  |
| *4* | only the public transport sector |  |
| *o* | *Is residential parking free?* | |
|  | yes |  |
|  | no |  |

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| *5* | *Control (1)* | *(please, tick or specify where appropriate)* |
| *a* | *Do you monitor your service?* | |
| *1* | yes |  |
| *2* | no |  |
| *b* | *If yes, how?* | |
| *1* | hourly |  |
| *2* | weekly |  |
| *3* | monthly |  |
| *4* | yearly |  |
| *5* | not regularly |  |
| *e* | ***What kind of data do you collect?*** |  |
| *1* | customer care |  |
| *2* | operational data |  |
| *3* | impacts data |  |
| *f* | *Are these data available for this study?* | |
| *1* | yes |  |
| *2* | no |  |

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| *5* | *Control (2)* | *(please, tick or specify where appropriate)* |
| *h* | *Do you manage on-street enforcement?* | |
| *1* | yes |  |
| *2* | no |  |
| *i* | *Do you emit parking fines directly?* | |
| *1* | yes |  |
| *2* | no |  |
| *j* | *Do you emit parking fines through police?* | |
| *1* | yes |  |
| *2* | no |  |
| *k* | *Do you manage directly wheel clamping?* | |
| *1* | yes |  |
| *2* | no |  |
| *l* | *Do you manage directly tow away?* | |
| *1* | yes |  |
| *2* | no |  |
| *m* | ***Rank, according to your opinion, up to 5 factors which make parking a successful operation/business*** | |
| *1* |  | |
| *2* |  | |
| *3* |  | |
| *4* |  | |
| *5* |  | |
| *n* | *Rank, according to your opinion, up to 5 factors which make parking an un successful operation/business* | |
| *1* |  | |
| *2* |  | |
| *3* |  | |
| *4* |  | |
| *5* |  | |
| *o* | ***How do you describe the parking demand in the last 10 years?*** | |
| *1* | largerly increased |  |
| *2* | mildly changed/no-change |  |
| *3* | largely decreased |  |
| *p* | *How do you describe the parking demand in the next 10 years?* | |
| *1* | increasing |  |
| *2* | no change |  |
| *3* | decreasing |  |

***The questionnaire ends here***

***Thank you for your valuable contributions!***