



Co-funded by the Intelligent Energy Europe
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CH4LLENCE

Addressing Key Challenges of Sustainable Urban Mobility
Planning

First SUMP Challenge Training Workshop on

STAKEHOLDER INVOLVEMENT and CITIZEN PARTICIPATION

Gent, Belgium

2-3 JULY 2013



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About the CH4LLENCE project

In a joint undertaking of 17 European partners, CH4LLENCE supports European cities at different stages of advancing the take-up of Sustainable Urban Mobility Planning (SUMP). By building on previous experiences and lessons learned from past and current national and European SUMP initiatives, CH4LLENCE addresses significant barriers for the wider take-up of SUMPs in Europe.

CH4LLENCE will develop innovative, practically proven and transferable solutions to

1. overcome challenges related to the **participation** of stakeholders
2. provide transferable strategies for **institutional cooperation**
3. elaborate a solid approach to identify SUMP **effective measures and measure packages**
4. present methodologies for **monitoring and evaluation** of processes and measures



The participating cities will address the four challenges by 'piloting' strategies and developing clear hands-on guidance for decision-makers and practitioners in local authorities in form of four practical resource kits.

30 dedicated 'follower' cities from different European countries which are committed to improving their mobility planning concepts will be directly involved in the take-up and learning process. They will be enabled to start and conduct sustainable urban mobility planning with the strategic objective of becoming advanced SUMP cities in their countries and regions.

Purpose of the event

The supporting activities will be kicked-off and continuously intensified in a total of four in-depth training workshops, each covering one SUMP challenge. This first workshop will look at participation in the SUMP process. Host city Gent is well-placed to invite the CH4LLENCE cities to participate in a workshop on this topic with rich experience on stakeholder and citizens involvement in its own SUMP planning process and the station area renewal project.

These are the goals of the workshop:



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- As this is the first workshop in a series of four, and the start of a process in which the cities will develop their own activities on SUMPs, it is important to get acquainted with the CH4LLENCE project and understand your role in the project
- With regards to the first challenge - participation in SUMP development, participants will be informed about concepts and methods for stakeholder and citizens' involvement and experience real life cases from the city of Gent. The participants' experiences will form the basis for a 'local challenges' working session.
- In order to prepare well for the following challenge workshops, participants will be asked to reflect on expectations towards the project and the next challenge workshop on 'institutional cooperation in SUMP development' (Leeds, November 2013).



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Agenda

Day 1: 2 July 2013

Oostenrijks Salon, City Hall, Botermarkt 1, 9000 Gent

13.00 Participants' welcome and introduction
by host City of Gent and Rupprecht Consult

CH4LLENCE, SUMP... and you!

Introduction round: Participation challenges in your city (Polis)

CH4LLENCE and the role of follower cities (RC, UIRS)

SUMP Mapping: What are your city's strongest points, and points for improvement in the field of SUMP? (traffic light exercise – cities to position themselves where they stand with Red, Yellow and Green colours, questions to be prepared in advance) (Polis)

15.00 Coffee Break

15.15 The Participation Clinic: What works, what works not? (Outline by Polis)

Break out Session moderated by Gent (Green group), Dresden(Yellow group), Brno (Red group), (Amiens)

Definition of specific tasks/problems/cases for three working groups divided by the Red, Yellow and Green colours of the previous exercise

Participation tools and methods that would work, and those that are doomed to fail, leading to a white board of potential solutions, and a black board of challenges.

16.30 Summarizing and discussing common solutions and common challenges (Polis)

17.15 Reaching the Citizen: Presentation of findings of EltisPlus and ELAN (RC)

17.35 Gent: Linking public involvement for large projects and public involvement for SUMPs (+ a few words about St.Pieters station)
(City of Gent, Patty)

18.00 End of 1st day

19.30 Dinner (tbd)



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Day 2: 3 July 2013

Meeting Point: entrance of Gent-Sint-Pieters Station, Koningin Maria Hendrikaplein 1, 9000 Gent

- | | |
|--------------|---|
| 9.00 | Participation in practice: Site visit Gent station area
Presentation by Gisèle Rogiest, Visit of the site |
| 10.30 | Debriefing and Learning from the Gent example: group discussion (Polis) |
| 11.00 | Looking forward: Targets, Visions for participation in your city (RC)
Group discussion |
| 12.00 | Homework

Introduction to the self-assessment procedure to be performed by follower cities(UIRS) |
| 12.30 | Reflection and feedback of the workshop and information about the next workshop in Leeds (November 2013) |
| 13.00 | Official end of the workshop

Farewell lunch (place tbc) |
| 13.30 | Optional: bicycle excursion |
| 15.00 | End |

A tourist walk in Gent might be offered by the host on Monday or Wednesday evening for those who will be in Gent. To be decided closer to the workshop.



About Gent

Gent is Belgium's third largest city with about 247,000 inhabitants on an area of 156.18 km². Over the past couple of years, Gent has become much more attractive again after the city has made considerable efforts to curb the use of private cars, calm traffic in the city centre and improve bicycle mobility.

Gent has an extensive public transport network serving the city centre and surrounding area. It is the core of a metropolitan area of about 500,000 inhabitants and there is a lot of traffic in and out of the city. Every day, about 35,000 people commute to and 43,000 from Gent. The city is surrounded by major motorways that make the city centre easy to reach by car but leave Gent jammed with private vehicles.

The city of Gent has implemented a number of plans to counter its traffic problems. In 1993, the city introduced a bicycle plan to foster a cycling culture in the city. This entailed the development of cycling infrastructure, theft prevention measures and setting up a "bicycle unit" in the city administration. The city continues to expand the cycling network including some underpasses beneath bridges.

In 1997, Gent launched its "Mobility Plan for the Inner City". The ambitious endeavour to transform the city's mobility structure faced major opposition from retailers and citizens in the early stages of the project. The main features of the plan were to free the city centre of through-traffic, create a large pedestrian zone, calm traffic by introducing speed limits of 30 km/h between the pedestrian area and parking route, and redesign streets and squares to make them more enjoyable for visitors and citizens. Recent surveys confirm that living and visiting Gent has become far more pleasant than a decade ago.

Source: www.civitas.eu

Information on participation:

http://www.civitas-initiative.eu/index.php?id=79&sel_menu=35&measure_id=570

http://www.civitas-initiative.eu/index.php?id=79&sel_menu=35&measure_id=579

<http://www.projectgentsintpieters.be>



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Practical information

How to get to Gent:

- **By TGV/Thalys/Eurostar**

visit [NMBS Europe](#) for more information

From London: Eurostar timetable <http://www.eurostar.com>

Duration: 3h00

Changes: 1

Route: London St Pancras - Bruxelles-Midi - Gent Sint Pieters

From Paris: Thalys Timetable <http://www.thalys.com>

Duration: 2h10

Changes: 1

Route: Paris Nord - Bruxelles-Midi - Gent Sint Pieters

From Lille: TGV timetable <http://www.tgv-europe.com/en/train-ticket>

Duration: 1h13

Changes: 1

Route: Lille Europe - Bruxelles-Midi - Gent Sint Pieters

- **From Brussels Airport**

From home to Brussels airport

Brussels airport is open 24h/24h and offers disability access.

Contact: Tel: +32 2 753 77 53

<http://www.brusselsairport.be>

- **From Brussels Airport to Gent**

Railway is situated at level -1 in the airport.



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Ticketing office: open 06.30 until 22.00
2 direct trains per hour to "Gent Sint-Pieters"

Other connections possible through Brussels North station. For more information on train schedules visit <http://www.railtime.be/website/home-en>

- **From Brussels South Charleroi Airport to Gent**

- At Charleroi airport, there are two ticket dispensers where you can buy tickets valid for "any Belgian destination". This ticket covers a journey in a TEC bus, and a train journey (from Charleroi-Sud to any station in Belgium). The two ticket dispensers are placed outside the airport, near Door 2. Two methods of payment are accepted: cash or credit/debit card.
- TEC bus from the airport to Charleroi-Sud station (every 30 minutes)

Train: with 1 change in Bruxelles-Midi (from platform 20 to platform 16), every hour. Duration: 1h28, Route: Charleroi-Sud - Bruxelles-Midi - Gent Sint Pieters For more information on train schedules visit <http://www.railtime.be/website/home-en>.

- **From railway station Gent Sint-Pieters to the city centre (Korenmarkt)**

- Line 1: Gent Flanders Expo – Evergem Brielken.
- Take direction 'Wondelgem' or 'Evergem'
- Stop: 'Korenmarkt'

5 or 6 trams per hour

Tickets must be purchased at the ticket boot, and cost 1.40 euro per ticket (coins) A strip of 10 trips costs 10 euro (available in 'De Lijn' shop – near the entrance of the station) In the tram it will cost you 2 euro.



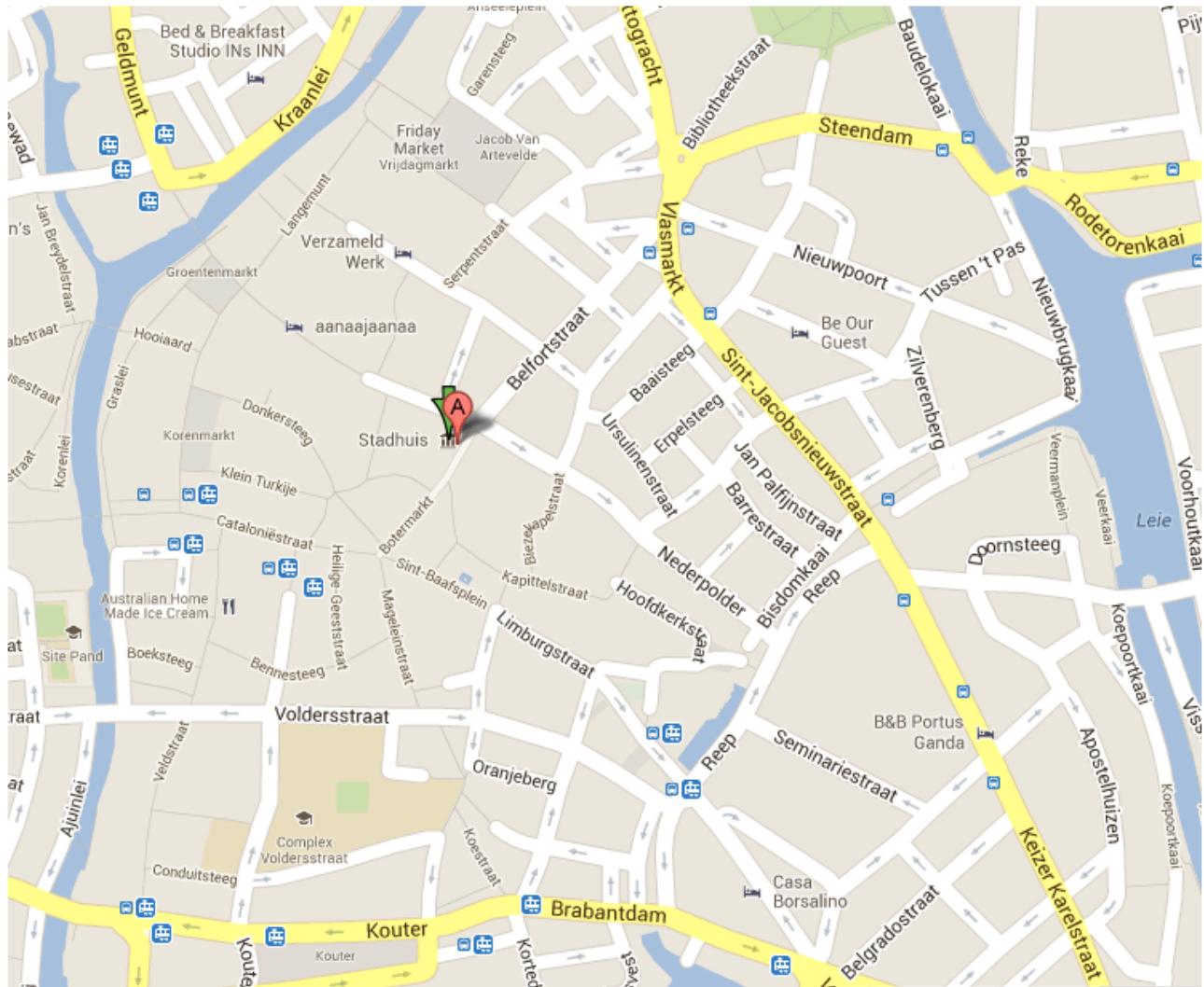
Hotel suggestions:

For hotel accommodation, see www.visitgent.be or booking.com Most hotels are at a walking distance or easily accessible by tram.

- The venue on July 2nd is the city hall in the city centre (address is Botermarkt 1, Map 1 below)
- The venue on July 3rd is near the station Gent Sint-Pieters (address is Clementinalaan, Map 2 below)

Maps of the venues:

Map 1: City Hall, Botermarkt 1, 9000 Gent





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Map 2: Gent-Sint-Pieters Station, Koningin Maria Hendrikaplein 1, 9000 Gent

