

how **MEDIATE** helped Lisbon

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Lisbon's Pedestrian Accessibility Plan



Mobilize the Community

Mobilize the **Community**

- **Disability NGO's**
- **Public Transport Operators**
- **Residents**
- **Merchants**
- **Real Estate Developers**
- **...etc.**

Operational Areas

1. Public Space

2. Municipal Buildings and Facilities

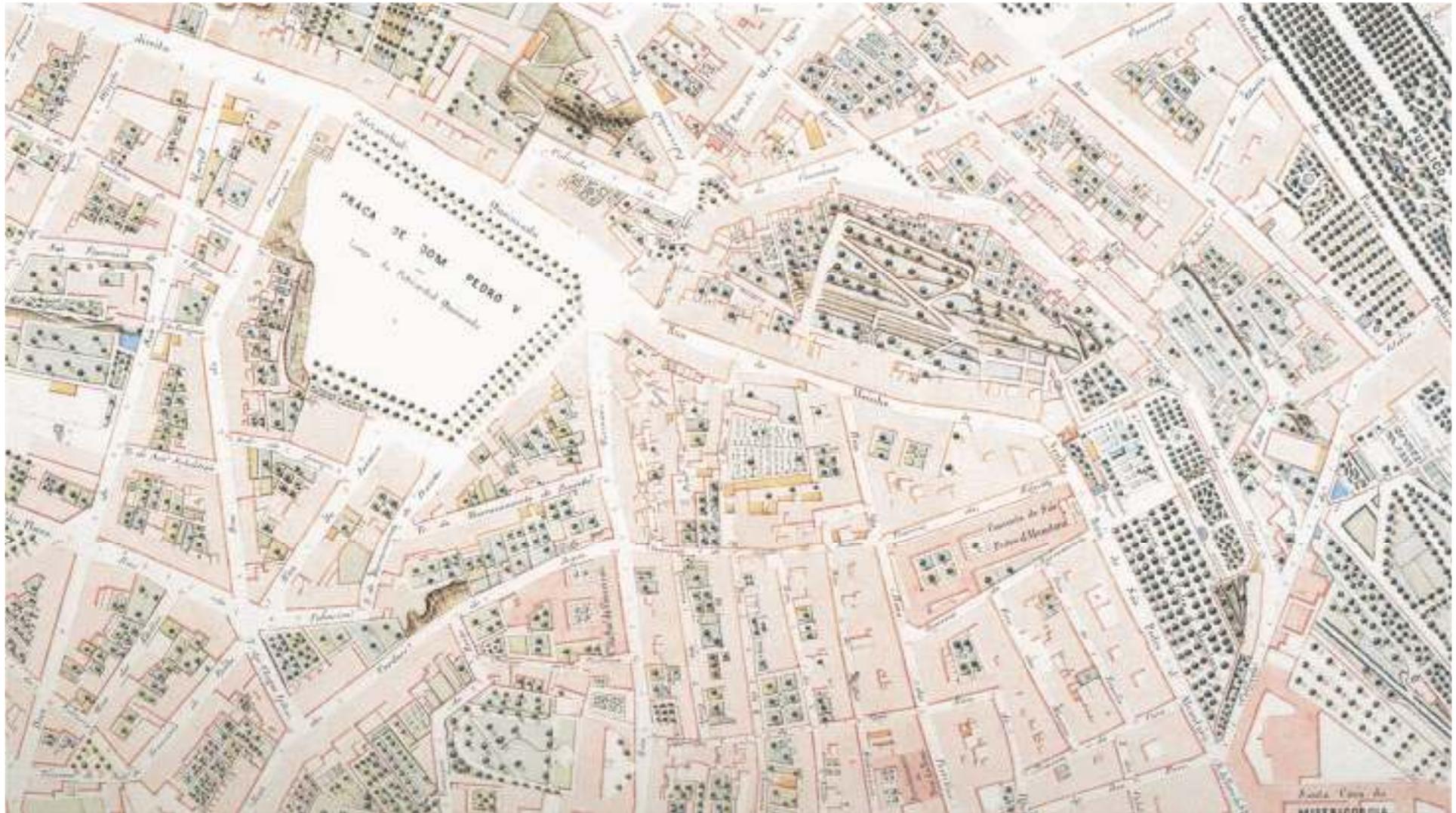
3. Issuance of Building Permits

4. Interaction with Citizens

5. Articulation with the Public Transport Network

6. Implementation, Management and Evaluation





Looking for Opportunities...



Public Participation

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...several public transport operators

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...**emerging** metropolitan transport authority

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...**many** NGOs from Disability sector

Lisbon has...

...several public transport operators

...emerging metropolitan transport authority

...many NGOs from Disability sector

...but **no** strong NGO representing elderly



On public transport...

52% has difficulty
boarding buses

66% finds it hard to
wait for the bus
standing

25% got lost in the
subway



Walking on the sidewalk..

54% fell at least once

**88% is usually afraid
of falling**

**65% needs more
places to sit**

1st Meeting to **present the process** (2 hours)

Fill **Questionnaire** “at home” (2 weeks)

Compilation of **Results**, info & differences

2nd Meeting for **consensus** (1 day)

3rd Meeting to **start planning** (2011)



1

Ad-hoc

“Fireman”

**We act if there's a fire,
but only *when* and
where necessary.**



2

Isolated

“Robinson Crusoe”

**We do our job
the best we can.
Alone, with no relation
to what the others are doing.**



3

System-Oriented

“We walk together”

We try to optimize accessibility, cooperating with different partners, throughout different stages of policy making.



4

Integrated

“Winning Team”

Accessibility is a permanent effort. We’re continually looking for improvements and cooperating with strategic partners.

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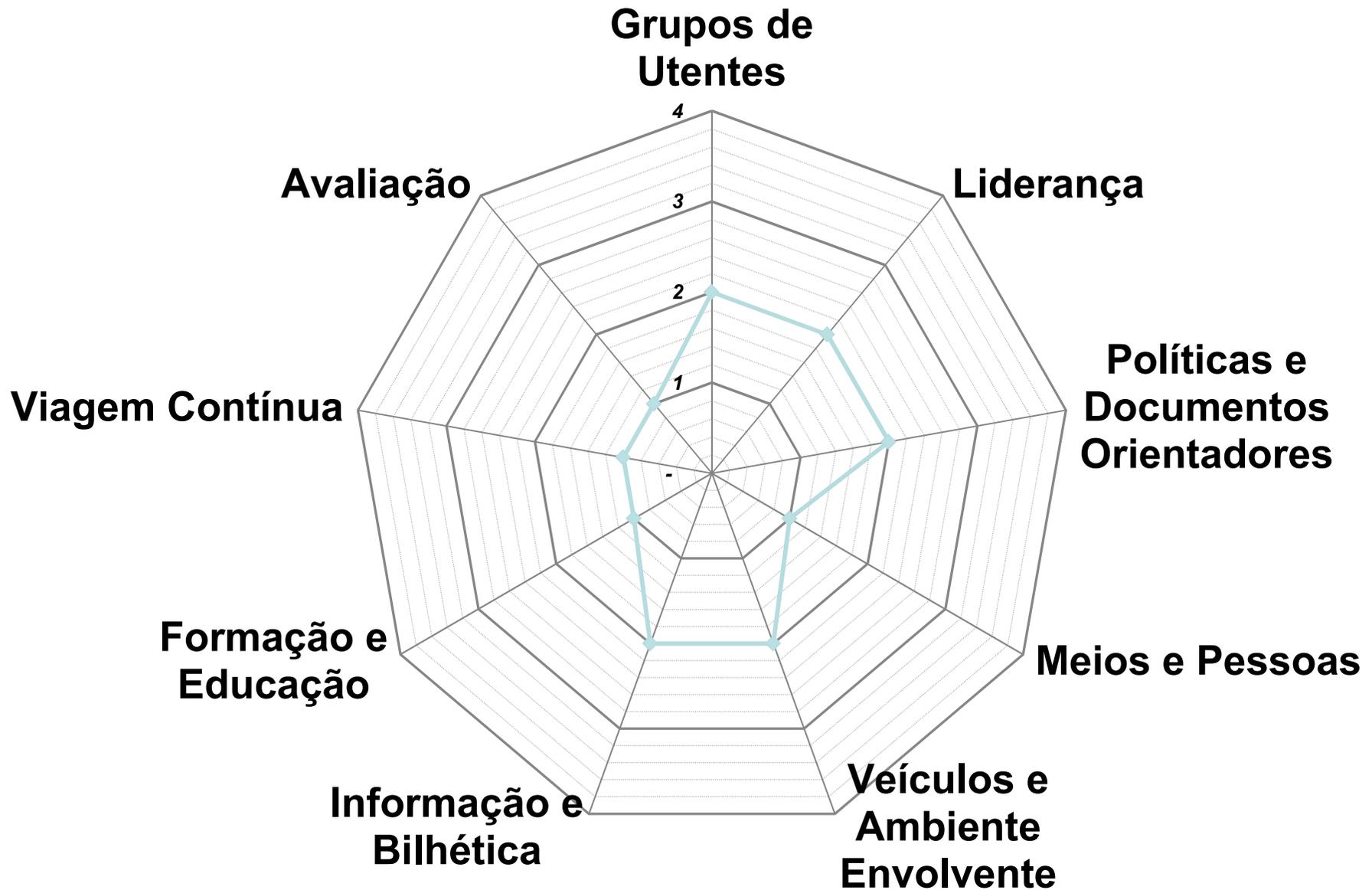
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3. **Themed groups** (moderating themselves)
4. **Start individually** (feed group)
5. **Main Challenges** (must choose)
6. **Identify level** (and explain why to everybody)



Resultados Auto-avaliação Mediate Policy Modules



Thank you, Mediate :-)



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