



The Mediate Project

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Polis

*Polis Conference
25 November 2010, Dresden*





The Mediate Project

→ “Methodology for DescriBing the Accessibility of Transport in Europe”

(A Coordination and Support Action)



SINTEF (NO)
(Coordinator)



Transport for London (UK)



POLIS (BE)



IMOB, Hasselt University (BE)



AGE (BE)



TIS.PT (PT)



Transport & Travel
Research (UK)



TIMENCO (BE)

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www.aptie.eu



Objective

→ to contribute to the development of inclusive urban transport systems with better access for all citizens

through

→ the development of a set of tools to help measure and improve accessibility in public transport



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Mediate Stakeholder Groups

- **End User Platform:** 10 individuals and organisations representing groups of people who encounter barriers to using public transport in European cities
- **Working Groups:** 20 local authorities and transport providers representing European cities, and focusing on four specific aspects of public transport accessibility
- **Expert Group:** 5 international experts in the field of public transport accessibility



Project outcomes

- Accessibility indicators
- Self-assessment tool
- Good Practice Guide
- APTIE – the Portal on Accessibility
- End User Platform



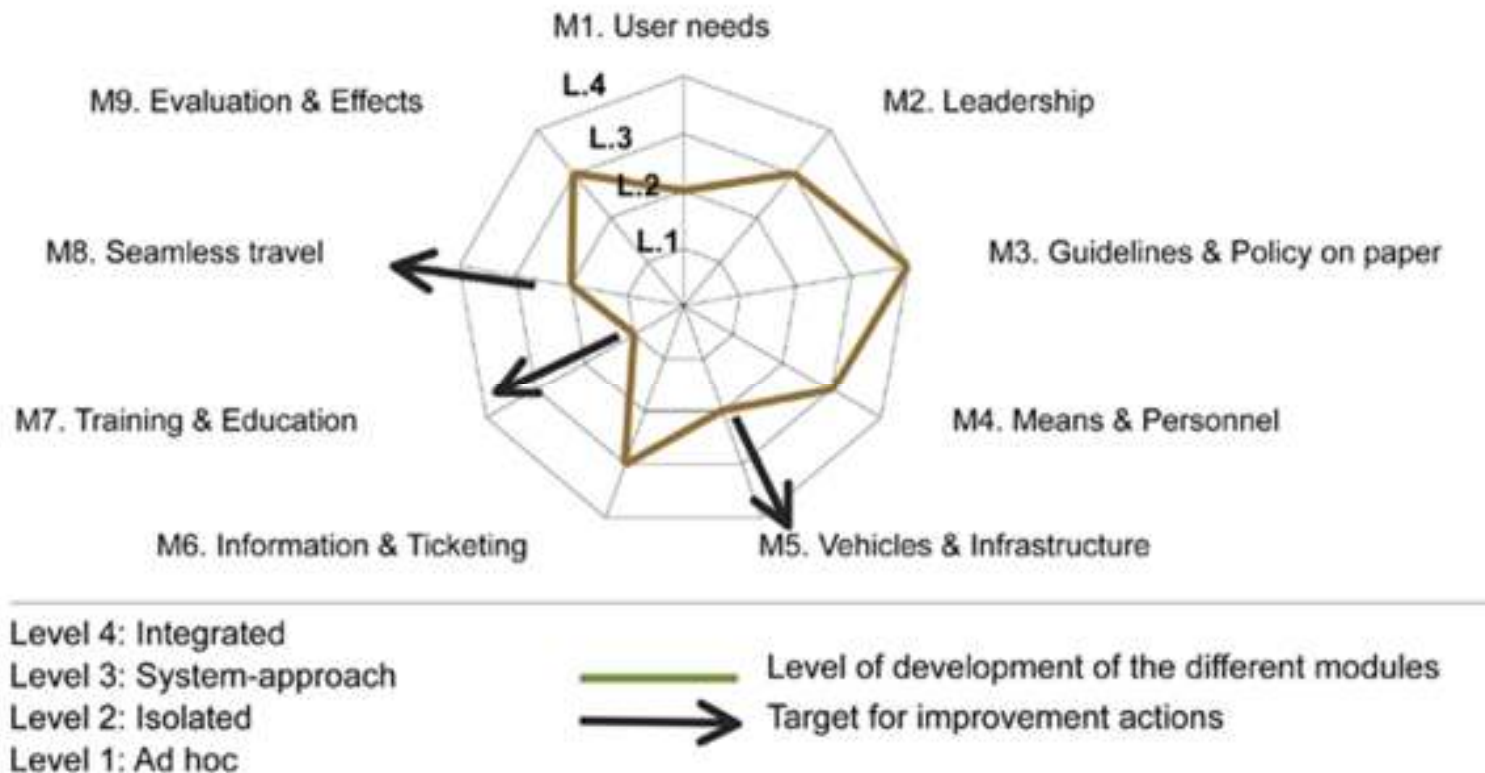
Accessibility indicators

→ 10 indicators for cities to investigate the accessibility of the transport system

- Accessibility plan
- User involvement
- Integrated accessibility policy
- Meeting user needs
- Accessibility maintenance
- Fare policies and available services
- Accessible information
- Accessible ticketing
- Accessible vehicles and built environment
- Seamless travel

Self-assessment Tool

→ Identifying with the different stakeholders and end-user groups, weak elements in planning & implementation of accessible public transport and come up with new strategies





Good Practice Guide

→ Examples from cities across Europe of policies and schemes to improve the accessibility of the transport chain in 9 key areas:

- Leadership and Vision
- Organisational and policy initiatives
- Staff Training
- Travel Training for Passengers
- Passenger Feedback and Monitoring Systems
- Accessible Information & Communication Systems
- Level Access Throughout Transport Systems
- Improvements to infrastructure and pedestrian environment
- Ticketing Systems



APTIE webportal

- 'One stop shop' website enabling a visitor to find information on or references to
 - outcomes of the Mediate project (indicators, self-assessment tool, good practice guide, end user platform)
 - accessibility policies & standards
 - case studies
 - teaching & research
 - events





End User Platform

- 11 user organisations working at European, national and local level, covering a broad range of functional limitations, have been gathered
- During the lifetime of the project, EUP members have been asked to provide their experience.
- Beyond the life of the project, a permanent EU platform is planned to monitor accessibility policy.



Thank you for your attention!

→ More information...

www.aptie.eu (www.accessiblepublictransportineurope.eu)

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