

Í ELECTRIFYING THE TWO WHEELER FLEET IN TEL AVIV Ë YAFOÎ

2014 ANNUAL POLIS CONFERENCE

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Palacio De Cibeles | Madrid

Vered Crispin Ramati, Tel Aviv Yafo Municipality



Tel Aviv Yafo



covering an area size of 52sq km

population of over 405,000



Tel Aviv Yafo is a global city, a technological and economic hub, and home to the Tel Aviv Stock Exchange, major corporations and research and development centres.

It is the country's financial capital and a major performing arts and business centre.

With 2.5 million international visitors annually. It is known as "The City that Never Sleeps"

A "party capital", with a lively nightlife, dynamic atmosphere and a famous 24-hour culture.



Our Goals







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Why motorbikes?



Motorbikes:

- Are an efficient mode of transport in an urban environment
- ["] Aid in reducing congestion
- **Take-up a lot less parking space**



Going Electric



ButÅ

petrol driven motorbikes are noisy and polluting

E-Motorbikes are:

- Cheap
- *Efficient*
- [″] Green



Motorbikes in Tel-Aviv



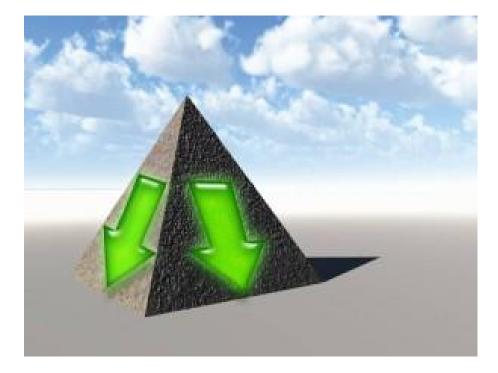


- 24,400 motorbikes
- + 36% in the last decade
- + 170% in the last two decades



Top-down Approach









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Motorbike fleet







The Road to Acceptance



- The pilot was accompanied by periodic feedback surveys
- Initially satisfaction levels with regards to the emotorbikes and their usage were very low
- within a relatively short period of time the satisfaction levels highly increased



What Changed?



How can we explain the turnaround in the level of satisfaction?

Improvements made to some of the e-motorbikes based on the feedback surveys

The natural process of becoming acquainted and "getting used" to the new vehicle and finally "acceptance" of the new technology.



From Rejection to Acceptance



What are the steps that need to be taken to facilitate *Í* acceptance*Î*?

- A strong political commitment to "go electric"
- The clear and consistent message that no more petrol driven motorbikes would be purchased.
- But at the same time listening to the pilot participants, the emotorbike users.
- Periodic feedback from the riders + ongoing communication to identify needs and any faults/ problems with the e-motorbikes.
- Constant monitoring of the data, its analysis and evaluation, enabling a steadfast approach with the suppliers, to improve the bike and make it suitable of its users.



From Rejection to Acceptance





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What Next?



Bringing the e-revolution to the general public Ë encouraging the general public to choose e-motorbikes over petrol driven ones.

How will we do this?

- **By sharing our experience and lessons learnt**
- By installing charging units and parking for emotorbikes in the public space



Thank you!

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CiviTAS Cleaner and better transport in cities TEL AVIV - YAFO





CITIES AND REGIONS NETWORKING FOR INNOVATIVE TRANSPORT SOLUTIONS



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