

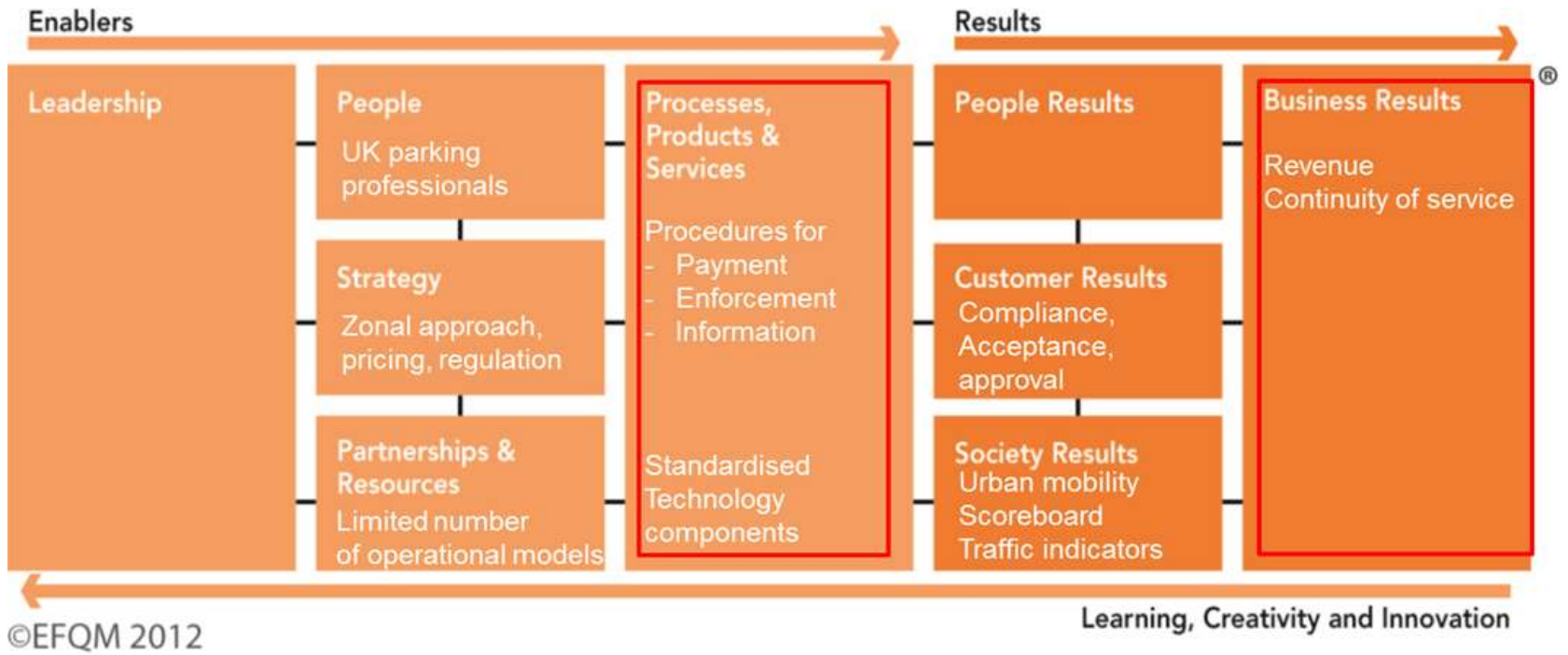


EUROPEAN CITIES AND REGIONS NETWORKING
FOR INNOVATIVE TRANSPORT SOLUTIONS

Polis and Parking

Ivo Cré, Senior Manager, Polis

Activity 2014 - Towards standardisation of on-street parking



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	Module	Focus		Beneficiary
On-street parking award	Customer Care Module	customer results	Do clients comply with the system? Do they accept the system? Do they approve the system? How many complaints are filed? About what?	Operator
	Operations Module	business results	Processes, Products and Services Cost of operation	Operator
	Societal Interest Module	policy making	Strategies, Partnerships and Societal results.	City

Activities 2015

- Continued partnership with EPA
- Polis involvement in establishing on-street parking standard
- Polis sessions at 2015 EPA Congress, Berlin
- EPA-Polis workshop





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