



22ND NOVEMBER 2017

Contactless and Mobility



EVERY JOURNEY MATTERS

Making a contactless journey



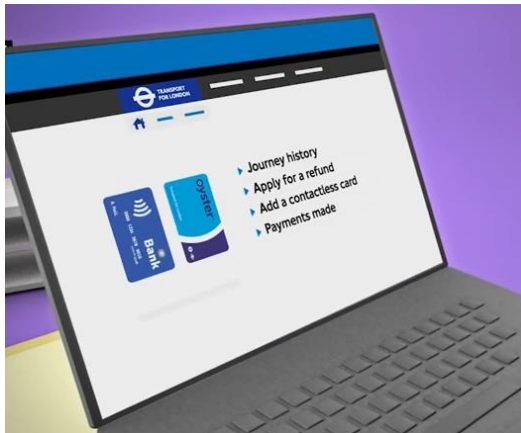
Decide to travel



Bypass the queues



Touch in



View your contactless journey and payment history at tfl.gov.uk/contactless

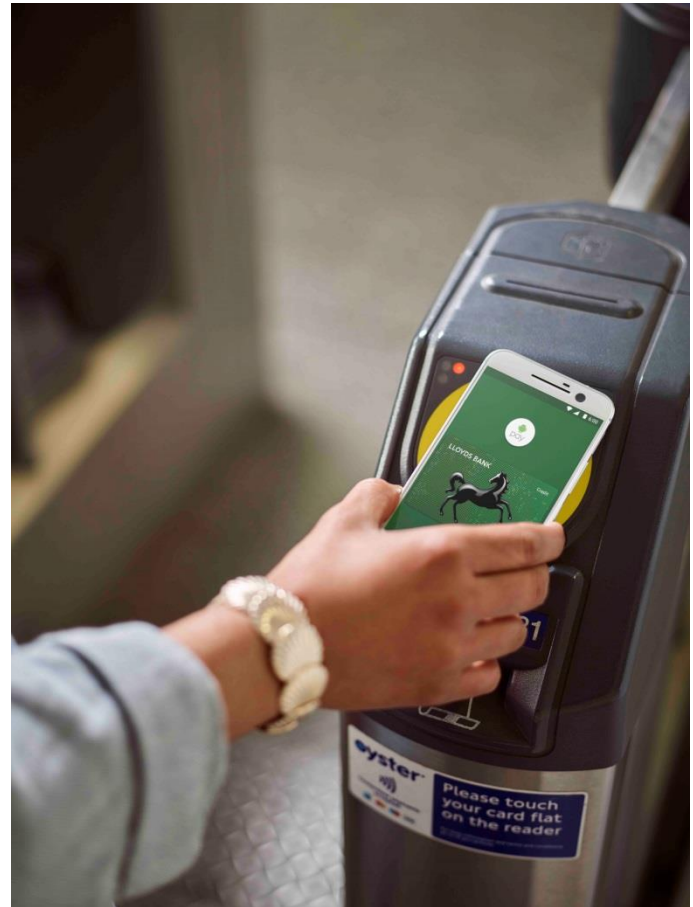
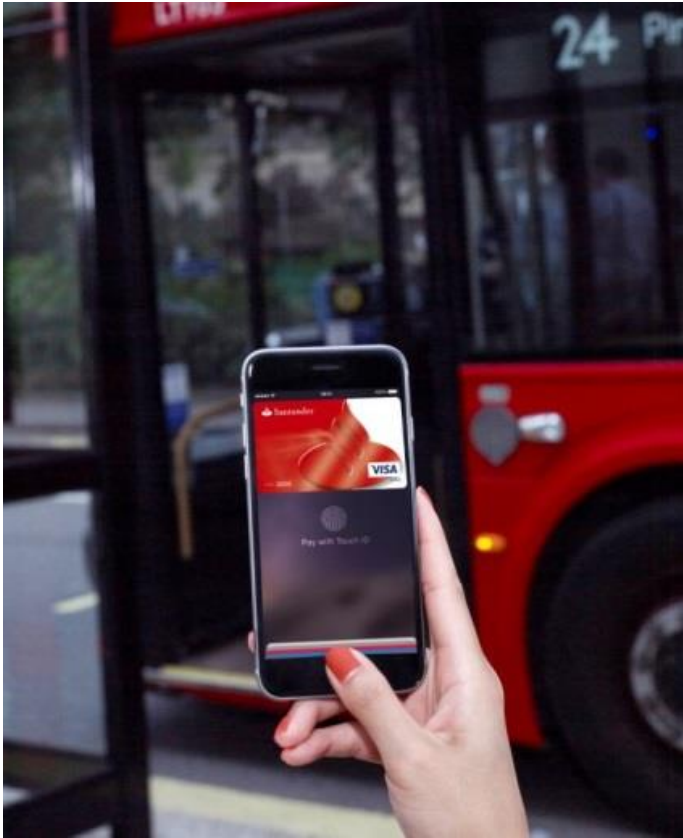


Touch out. Automatic daily and Monday to Sunday fare capping



Make your journey(s)

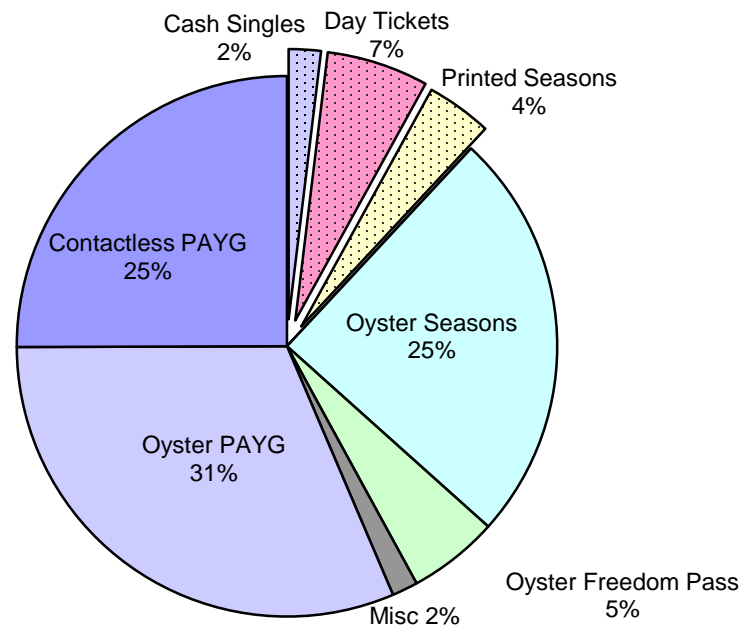




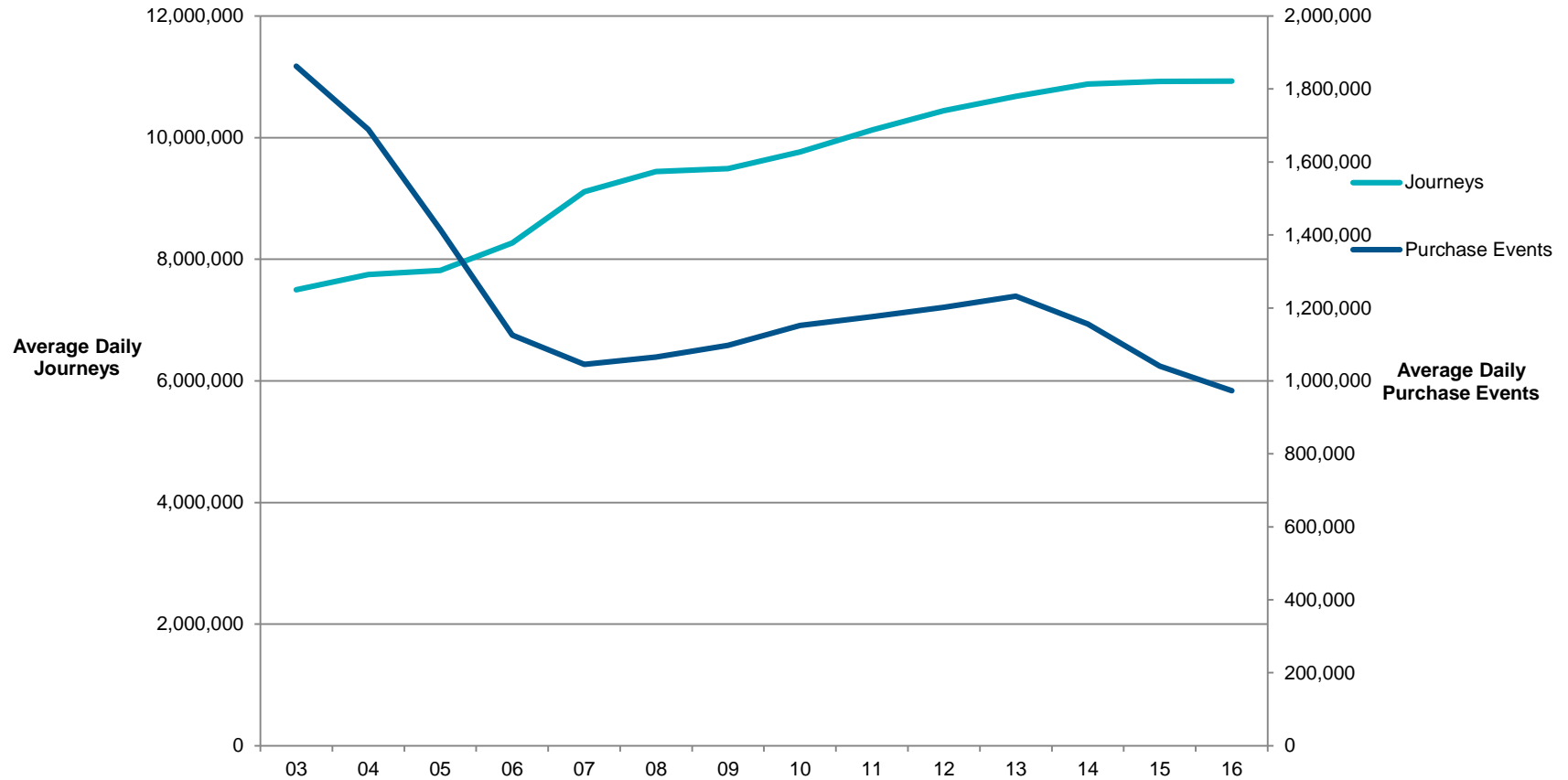


Smart revolution

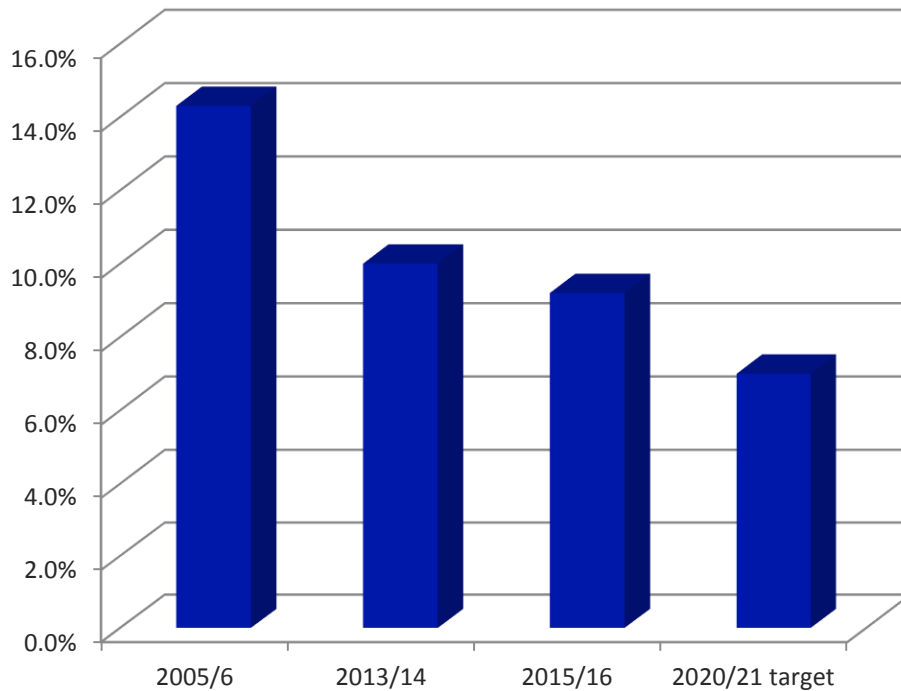
Underground journeys by ticket type – 88% Oyster/contactless



Impact on purchase transactions



Cost of Revenue Collection

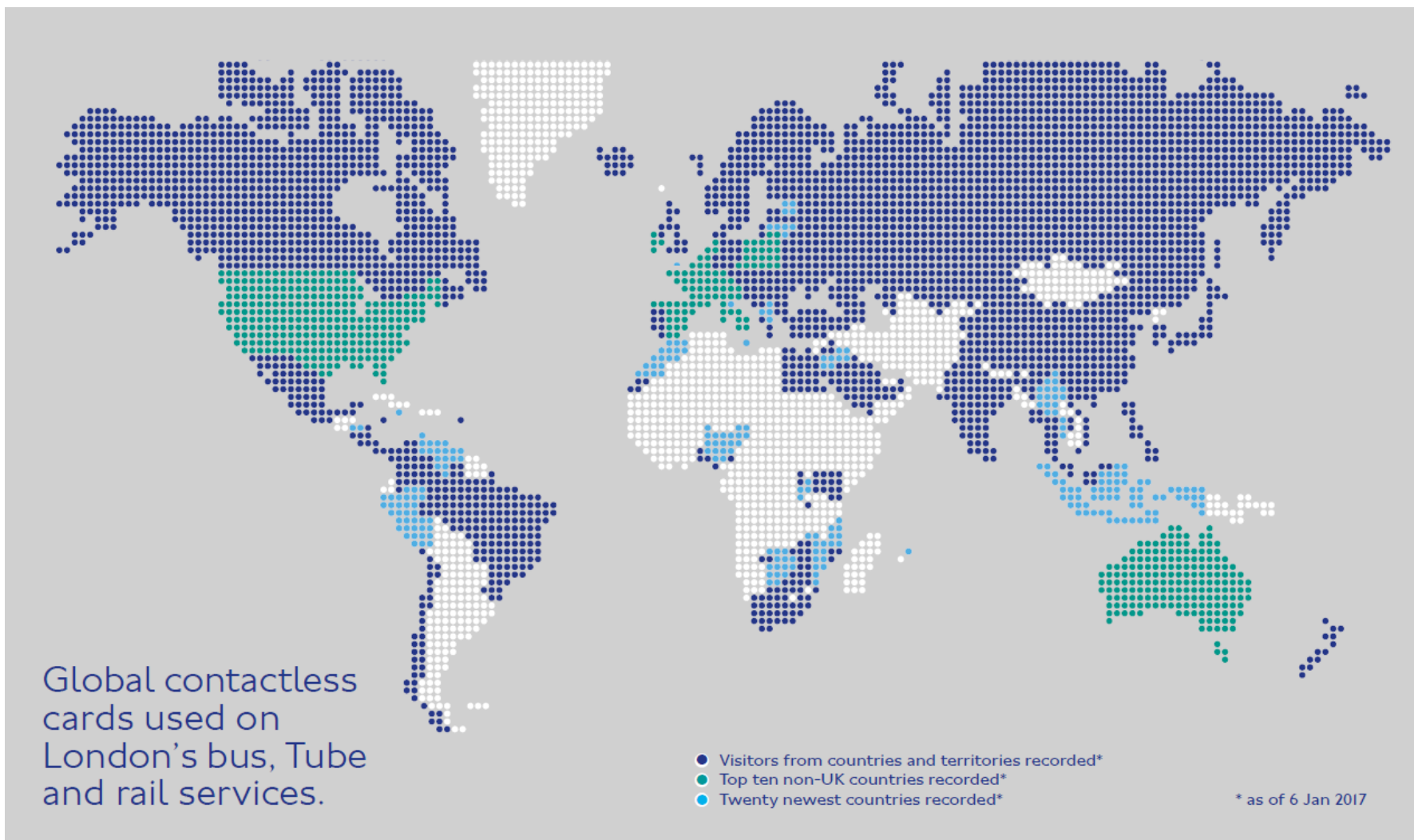


Costs reduced by:

- New contract regime (twice)
- Cashless bus
- Introduction of contactless
- Reduction in cost of Oyster cards
- Reduction in commissions paid to Oyster Ticket Stops
- Reduced station staff costs



Mobility





Thank you!

